



# PROPERTY ASSESSMENT APPEAL BOARD

FORM 9

## Complaints, Comments and Suggestions – Board Services

**SEND TO:** Property Assessment Appeal Board  
 1270 – 605 Robson Street  
 Vancouver, BC, V6B 5J3  
 Fax: 604-775-1742  
 Toll-free Fax: 1-888-775-1742  
 Email: office@paab.bc.ca

Date: \_\_\_\_\_

Appeal No: \_\_\_\_\_

Contact Name<sup>1</sup>: \_\_\_\_\_

Contact Phone: \_\_\_\_\_

Contact Email: \_\_\_\_\_

<b>Type of Issue:</b>	
Complaints regarding an active appeal*	<input type="checkbox"/>
Conduct of an Appeal Manager	<input type="checkbox"/>
Conduct of a Board member at a hearing	<input type="checkbox"/>
Conduct of a staff member	<input type="checkbox"/>
General complaints, comments and suggestions	<input type="checkbox"/>

\*Note: if you disagree with a procedure or step in your appeal, you have the ability to contact your appeal manager to seek a remedy, or pursue a request to state a case on a question of law pursuant to section 65 of the Assessment Act (which is in the discretion of the Board).

Please provide a brief description of the complaint or feedback. Include the date, time, names of the persons involved and a summary of the incident and your concerns

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(further details or documents may be attached)

<sup>1</sup> This form may be submitted anonymously by omitting contact information. Please consider providing how you would like to be advised of the outcome of the investigation.