



PROPERTY ASSESSMENT APPEAL BOARD

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April 3, 2024

MEMORANDUM

To: The Assessment Community
From: Erin Frew, Chair
Re: 2024 Annual Stakeholder Forum

On March 15, 2024, the Board hosted its annual stakeholder forum both virtually and in-person from the Board's Vancouver office. Thank you to those who were able to join us.

The Board was pleased to welcome a wide variety of our stakeholders including representatives from the assessors' offices, tax agent community, taxing jurisdictions and government.

The Board presented on the following topics:

- Board's [2023 Annual Report](#)
- Board's jurisdiction and role in the property assessment system
- AST contingent appeals next steps, including:
 1. Batching of AST appeals by category
 2. For appeals most similar to the *Musqueam* appeals, discussion centered on the *Prescribed Classes of Property Regulation*, paragraph 1(1)(a)
 3. Work through 1(1)(a) continuum until selection of hearing issue
- Document exchange at the Board
- Contingent appeals
- IC&I hearings for 2024 (marginal increase)
- Use of simultaneous submissions at the Board
- Accelerated ODR
- Case management system technology refresh
- Recruiting
- AI at the Board
 - Protection of confidential information
 - Person who hears must decide
 - Decision based on evidence
 - Accurate and consistent roll
 - Human in the loop
 - No AI decision making without consultation

The full presentation is available [here](#).

The Board welcomes feedback from its stakeholders. Additional comments may be provided to office@paab.bc.ca.