PROPERTY ASSESSMENT APPEAL BOARD



April 6, 2020

2019 Commercial and Industrial Appeals Update

In 2019, the Board received an unprecedented number of appeals: over 5,200 appeals. This represented an almost doubling of our previous 10 year annual appeal average. For Commercial and Industrial (ICI) appeals, we received 4,314 appeals, a 51% increase from the previous year.

Here is our update on the 2019 Commercial and Industrial ("ICI") appeals as of March 31, 2020:

| 2019 Commercial & Industrial Completion Target Target: Complete or set for hearing 75 to 85% of appeals by Mar. 31, 2020 | | | | | | |
|---|-------|------------|-----------|----------------------|-----------------------------|-----------------------------------|
| | Total | Contingent | Completed | Awaiting Decision | Scheduled for Hearing | % complete or near complete |
| Mar 31, 2020 | 4,314 | 268 | 2,588 | 223 | 135 | 72.8% |

As published in our annual reports, the Board sets an annual target to complete or schedule for hearing 75% to 85% of commercial and industrial appeals by March 31.

As of March 31, 2020, the Board came very close to meeting this target and completed or scheduled for hearing almost 73% of all 2019 ICI appeals. In terms of the number of appeals, we completed 2,588 ICI appeals, which is more than the total number of appeals we normally received for an entire year. This is a tremendous achievement.

This achievement is due to the dedication and efforts of all of our stakeholders, who worked diligently, despite challenges, to meet the Board's expectations. I want to thank the parties, agents, and assessors for their work. In addition, I want to thank our Board Members and

Administrative Staff who have had to work harder than ever while dealing with changes and static human and financial resources within the Board.

The Board has had no significant increase in our resources for many years. Yet, we are tasked with meeting the mandate of fair and efficient resolution of appeals in light of a staggering increase in appeal volumes. Despite this, the Board will continue to strive to meet our mandate and targets with cooperation from our stakeholders and the continued use of innovation.

For further information on this, please contact us at office@paab.bc.ca

Simmi K. Sandhu Chair