

Appendix 1
Summary of Outstanding

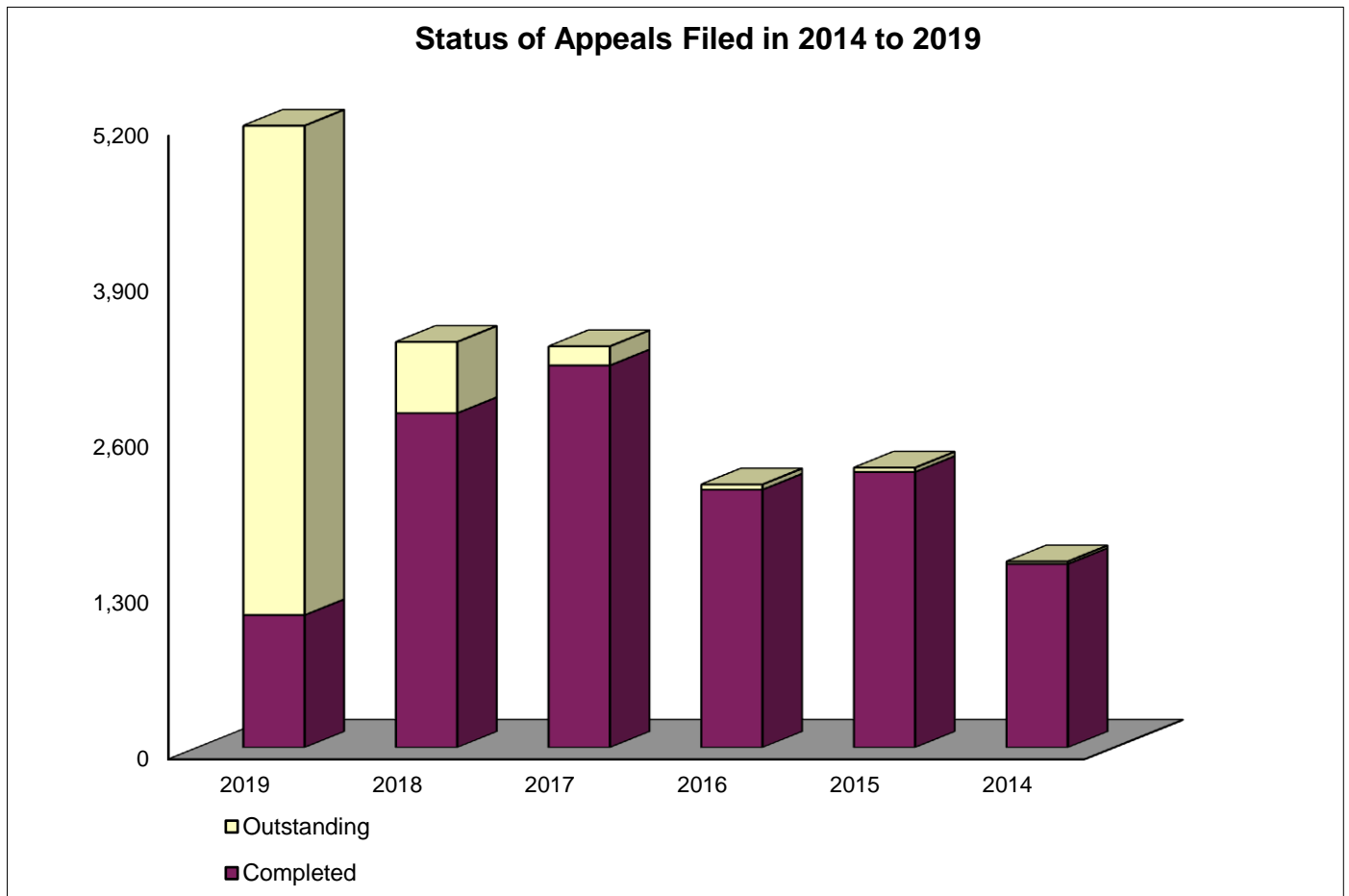
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2019 APPEALS			PRIOR YEARS ¹		
	Sept 30/19	Sept 30/19	Jun 30/19	Inc./ (Decr.)	Sept 30/19	Jun 30/19	Inc./ (Decr.)
APPEAL MANAGEMENT IN PROGRESS	3,975	3,343	4,546	(26%)	632	780	(19%)
SCHEDULED FOR HEARING	255	233	125	86%	22	14	57%
JURISDICTION / DEFICIENCY ISSUES	0	0	179	(100%)	0	0	0%
PENDING BOARD OR COURT DECISION	334	109	5	2080%	225	247	(9%)
DECISION IN PROGRESS	447	390	197	98%	57	70	(19%)
TOTAL OUTSTANDING APPEALS	5,011	4,075	5,052	(19%)	936	1,111	(16%)

Notes:

1. Prior year appeals include all outstanding appeals to the Board from the 2018 and earlier rolls.

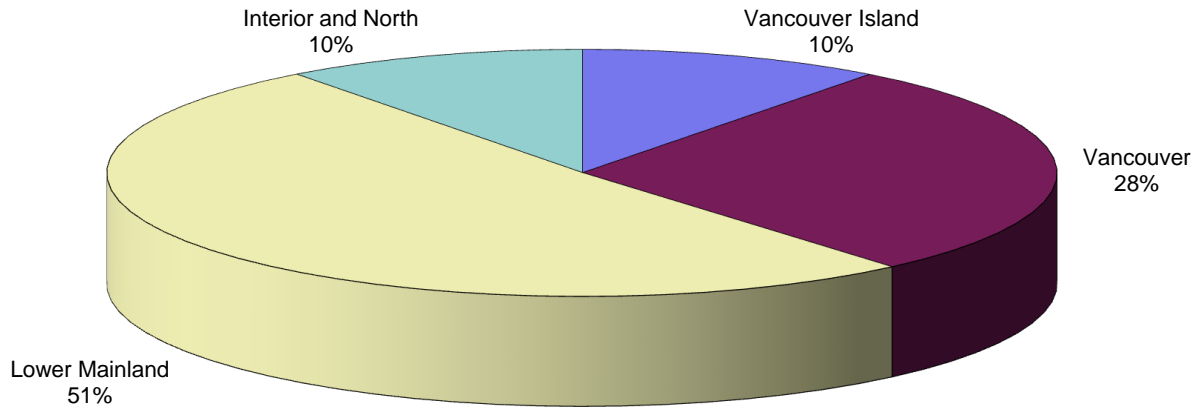
Appendix 2
Breakdown by Year of Appeal

	2019	2018	2017	2016	2015	2014	Pre-2014
Outstanding	4,075	593	159	43	36	21	84
Completed	1,109	2,791	3,188	2,154	2,301	1,535	38,292
Total Appeals	5,184	3,384	3,347	2,197	2,337	1,556	38,376
Outstanding appeals as a percent of total	79%	18%	5%	2%	2%	1%	0.22%

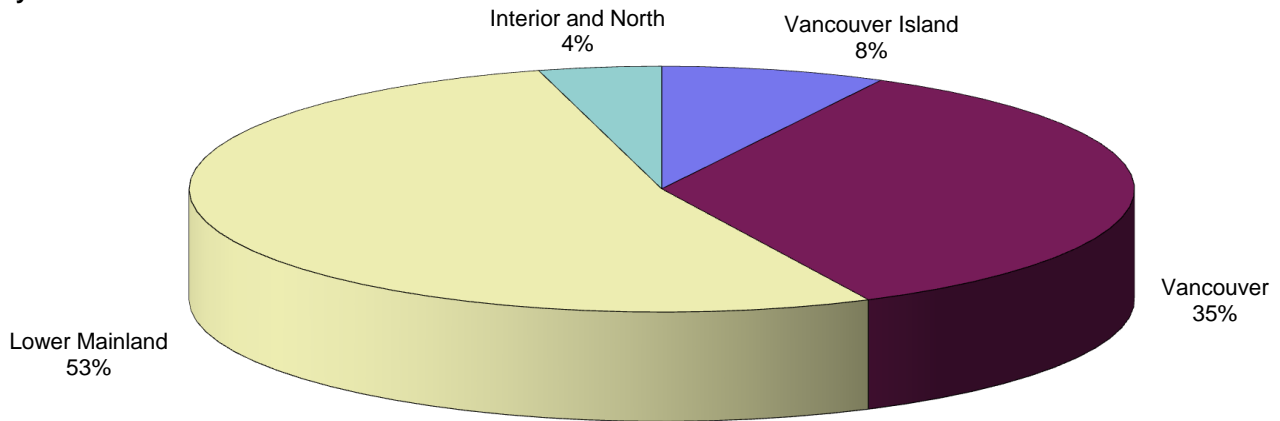


**Appendix 3
Regional Distribution**

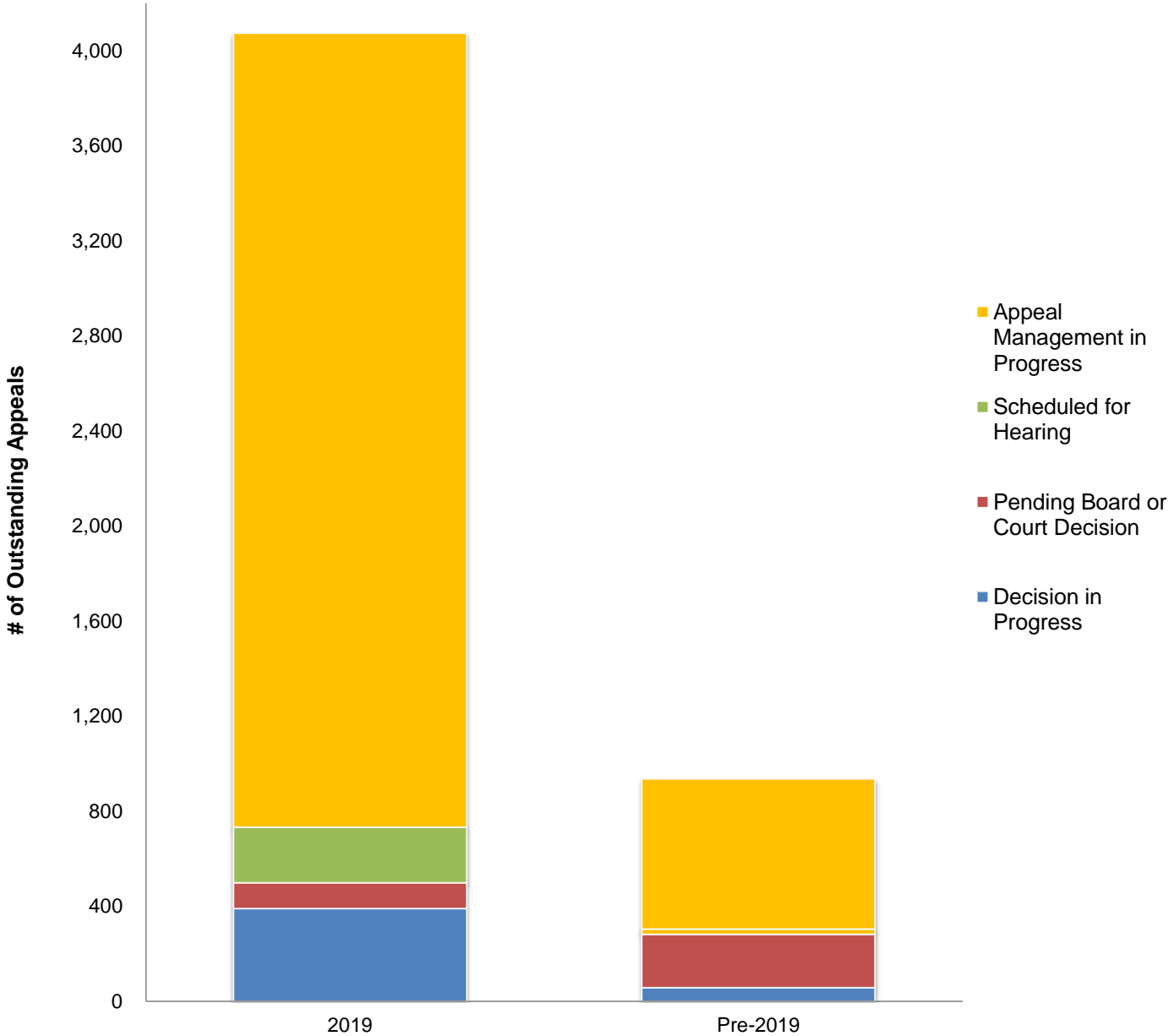
By Number of Appeals:



By Assessed Value:



**Appendix 4
Status of Appeals**



**Appendix 5
Classification of Properties**

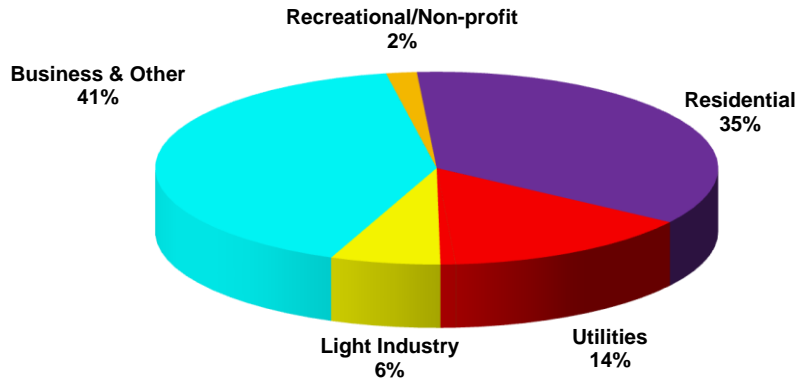
* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties						Assessed Value (\$000's)
	2019	2018	2017	2016	Pre-2016	TOTAL All Years	
Residential	2,449	231	44	8	48	2,780	\$29,690,920
Utilities	266	55	33	18	791	1,163	\$1,762,420
Support Housing	1	0	0	0	0	1	\$0
Major Industry	48	7	3	3	9	70	\$2,950,818
Light Industry	409	65	29	4	2	509	\$6,023,130
Business & Other	2,683	395	120	34	68	3,300	\$49,457,477
Managed Forest Land	6	0	0	0	0	6	\$257
Recreational/ Non-profit	101	30	11	0	0	142	\$1,307,491
Farm	51	40	0	0	0	91	\$1,253
Total for all classifications ¹	6,014	823	240	67	918	8,062	\$91,193,766

Note:

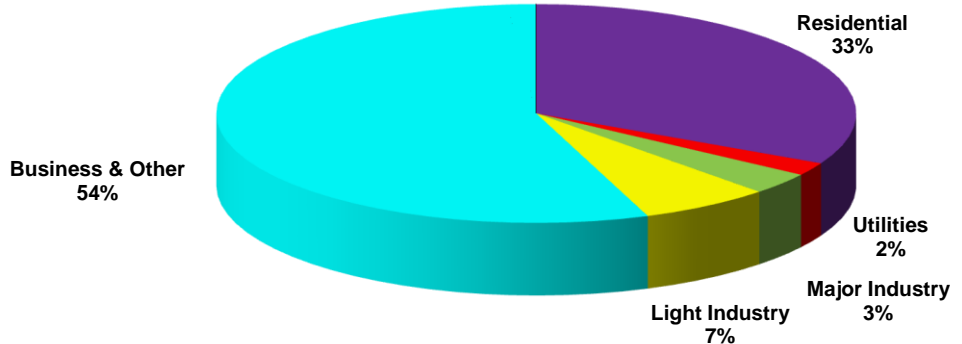
1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.

Distribution By Number of Properties



Note:
Classifications less than 2% are excluded from this chart

Distribution By Assessed Value



Note:
Classifications less than 2% are excluded from this chart

**Appendix 6
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Sept 30, 2019	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2019 Appeals	5,052	246	366	322	43	977	4,075	19%
Prior Years	1,111	0	105	56	14	175	936	16%
Total	6,163	246	471	378	57	1,152	5,011	19%

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Sept 30, 2019	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2018	3,384	695	0	46	47	9	102	593	15%
2017	3,347	195	0	28	6	2	36	159	18%
2016	2,197	73	0	26	3	1	30	43	41%
2015	2,337	42	0	4	0	2	6	36	14%
2014	1,556	22	0	1	0	0	1	21	5%
Pre-2014	38,376	84	0	0	0	0	0	84	0%
TOTAL	47,813	1,111	0	105	56	14	175	936	32%

Average age of all outstanding appeals (as at Sept 30, 2019):	0.55 years
Average age of prior year appeals (excludes Pre-2014 appeals):	1.17 years

Appendix 7
Appeal Management Activities

Activities	Results for period ending			
	Sept 30/19	Jun 30/19	Mar 31/19	Dec 31/18
<u>Appeal Management Conferences (AMCs)</u>				
# of AMCs Conducted	302	235	34	58
# of Appeals Involved	1,894	345	320	721
<u>Settlement Conferences Held</u>	1	3	7	6
<u>Hearing Statistics</u>				
# of Oral Hearings	0	1	4	0
# of Hearing Days	0	3	5	0
# of Written Submissions	123	9	5	9
<u>Decisions</u>				
# of Decisions	53	7	10	53
Average # of days, Hearing to Decision	49	19	83	71
% within 90 days	94%	100%	60%	81%