

**Appendix 1**  
**Summary of Outstanding**

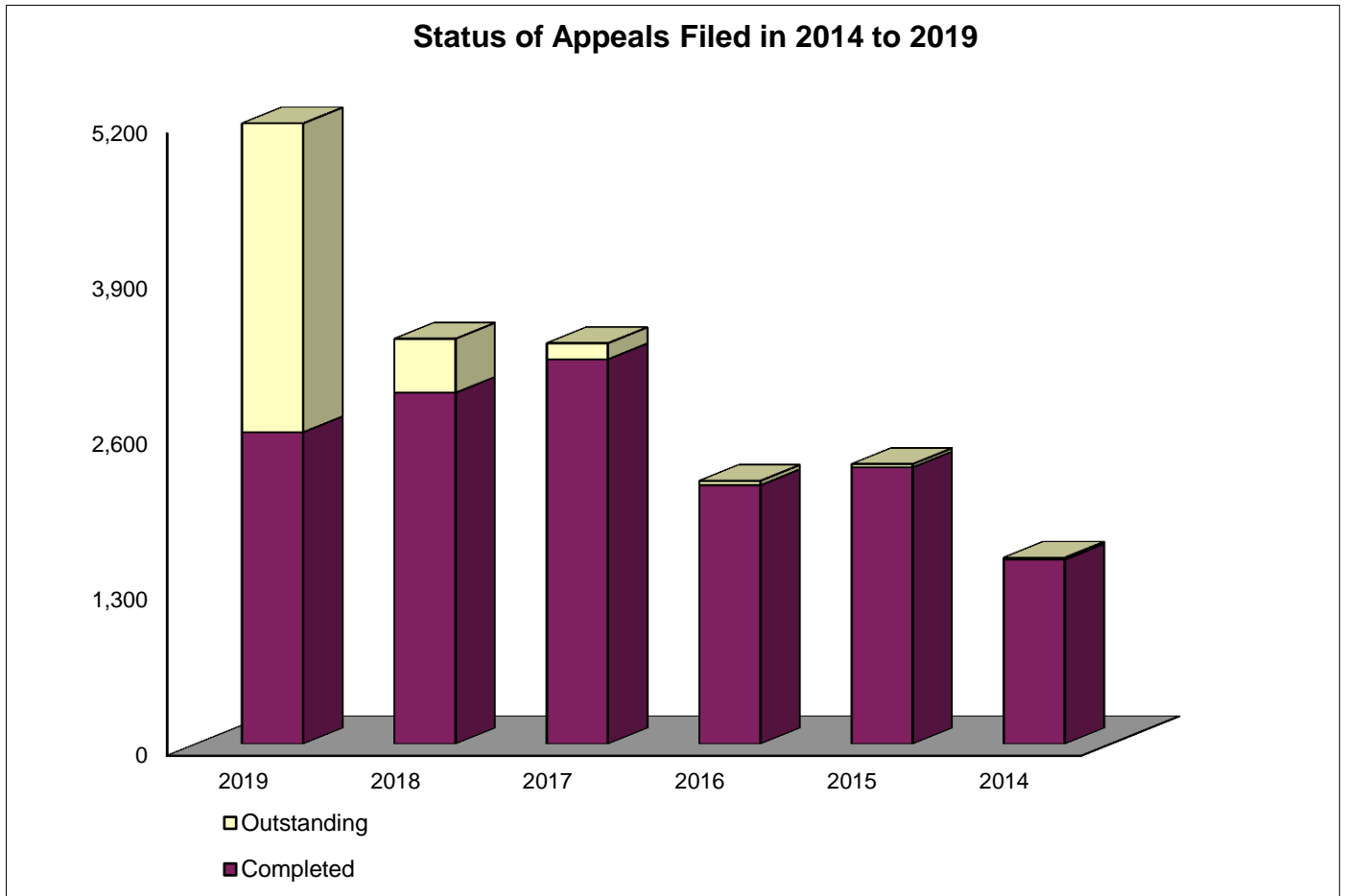
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2019 APPEALS			PRIOR YEARS <sup>1</sup>		
	Dec 31/19	Dec 31/19	Sept 30/19	Inc./(Decr.)	Dec 31/19	Sept 30/19	Inc./(Decr.)
APPEAL MANAGEMENT IN PROGRESS	2,446	2,045	3,343	(39%)	401	632	(37%)
SCHEDULED FOR HEARING	184	138	233	(41%)	46	22	109%
PENDING BOARD OR COURT DECISION	485	219	109	101%	266	225	18%
DECISION IN PROGRESS	210	179	390	(54%)	31	57	(46%)
TOTAL OUTSTANDING APPEALS	3,325	2,581	4,075	(37%)	744	936	(21%)

**Notes:**

1. Prior year appeals include all outstanding appeals to the Board from the 2018 and earlier rolls.

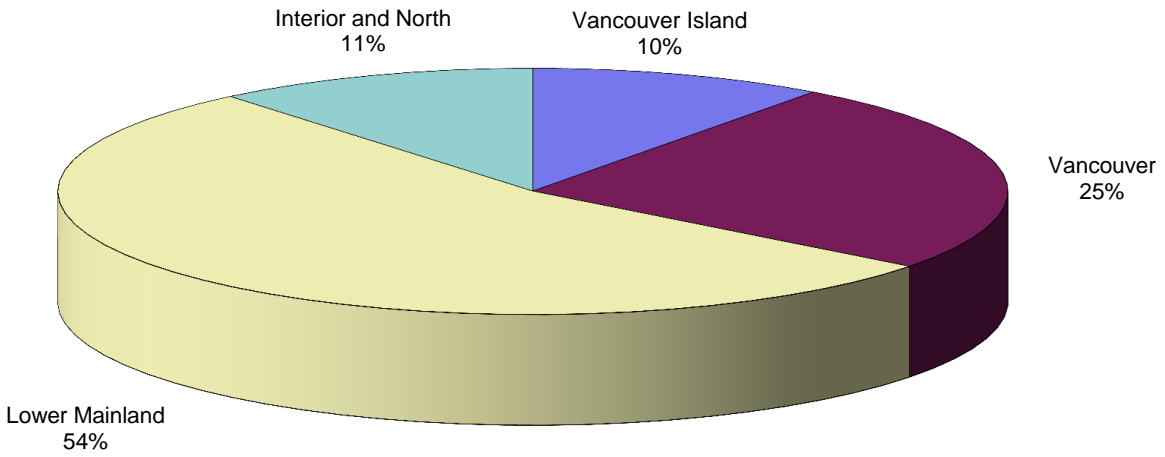
**Appendix 2**  
**Breakdown by Year of Appeal**

	2019	2018	2017	2016	2015	2014	Pre-2014
<b>Outstanding</b>	2,581	451	134	36	27	17	79
<b>Completed</b>	2,603	2,933	3,213	2,161	2,310	1,539	38,297
<b>Total Appeals</b>	5,184	3,384	3,347	2,197	2,337	1,556	38,376
<b>Outstanding appeals as a percent of total</b>	50%	13%	4%	2%	1%	1%	0.21%

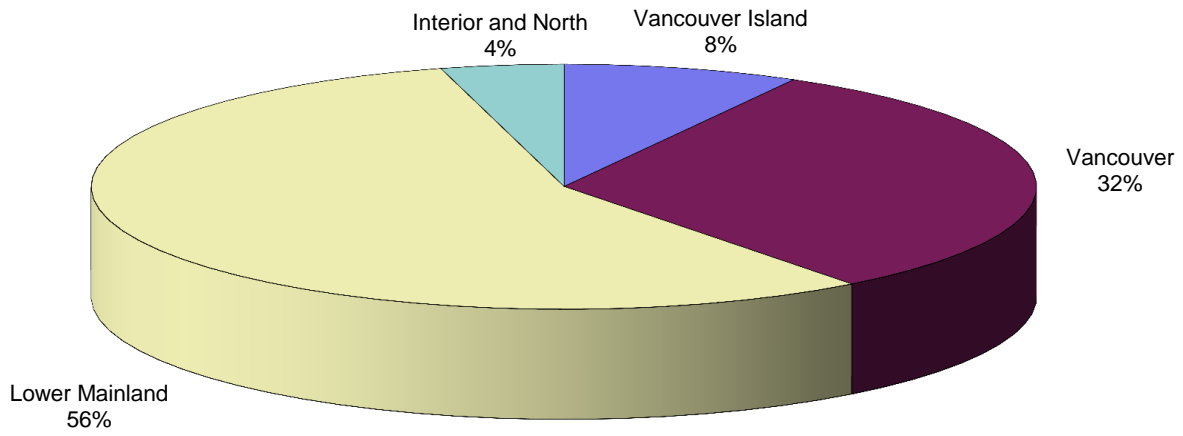


**Appendix 3  
Regional Distribution**

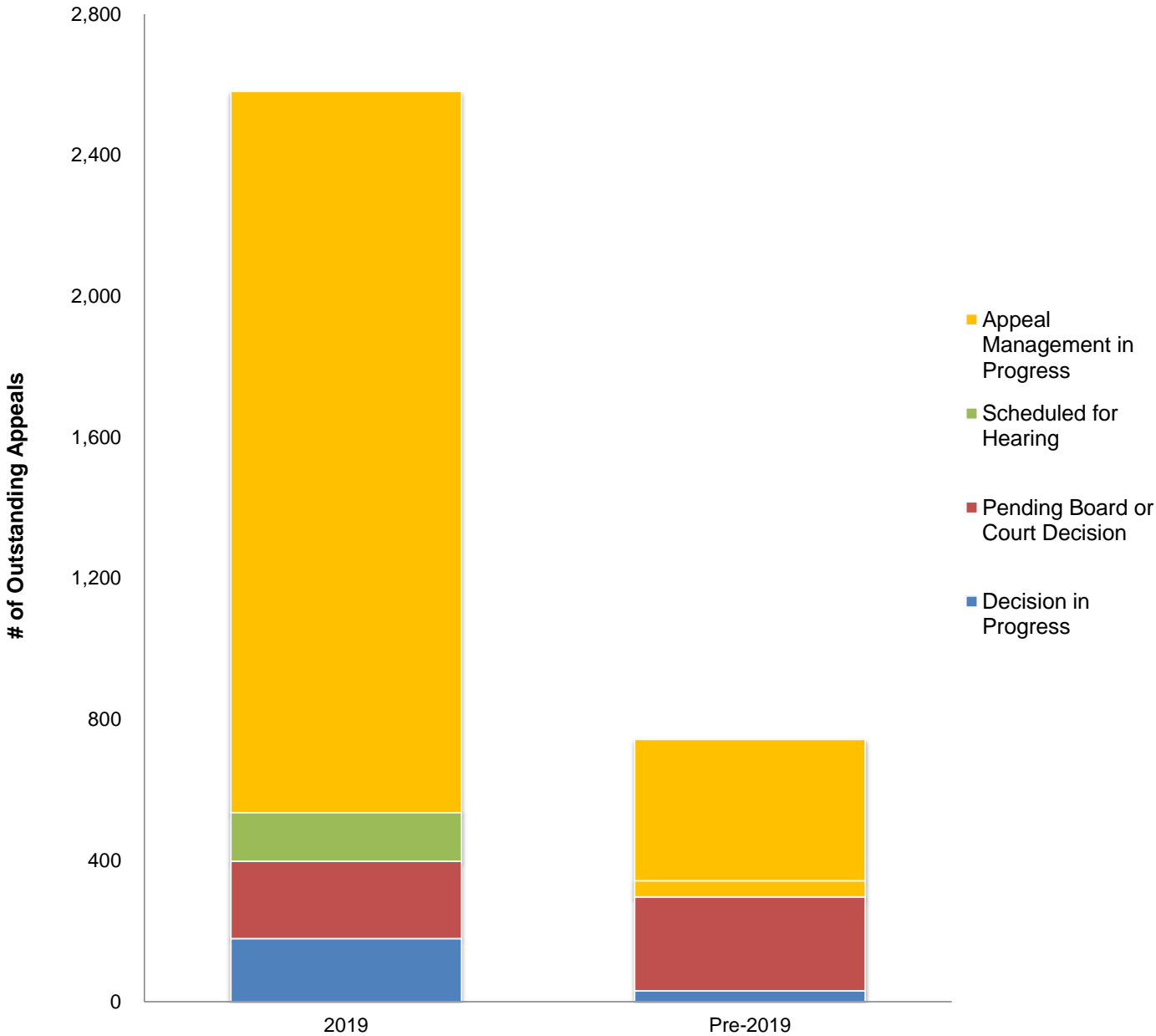
**By Number of Appeals:**



**By Assessed Value:**



**Appendix 4  
Status of Appeals**



**Appendix 5  
Classification of Properties**

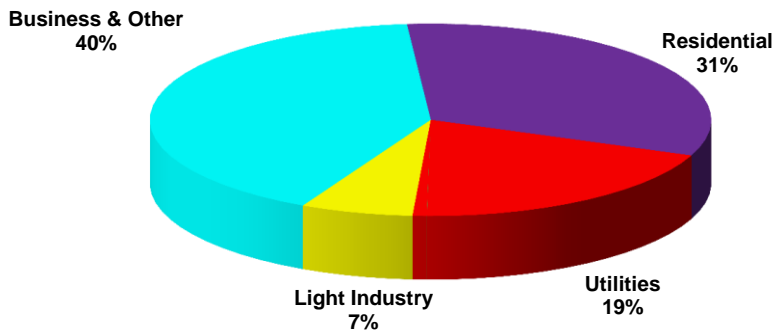
\* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties						Assessed Value (\$000's)
	2019	2018	2017	2016	Pre-2016	TOTAL All Years	
Residential	1,632	147	24	4	44	1,851	\$19,287,776
Utilities	246	55	33	18	791	1,143	\$1,705,750
Support Housing	1	0	0	0	0	1	\$0
Major Industry	26	7	3	3	9	48	\$2,353,566
Light Industry	292	59	29	4	2	386	\$4,914,109
Business & Other	1,834	328	113	44	53	2,372	\$38,581,489
Managed Forest Land	6	0	0	0	0	6	\$257
Recreational/ Non-profit	62	5	7	0	0	74	\$594,588
Farm	46	35	0	0	0	81	\$894
Total for all classifications <sup>1</sup>	4,145	636	209	73	899	5,962	\$67,438,429

**Note:**

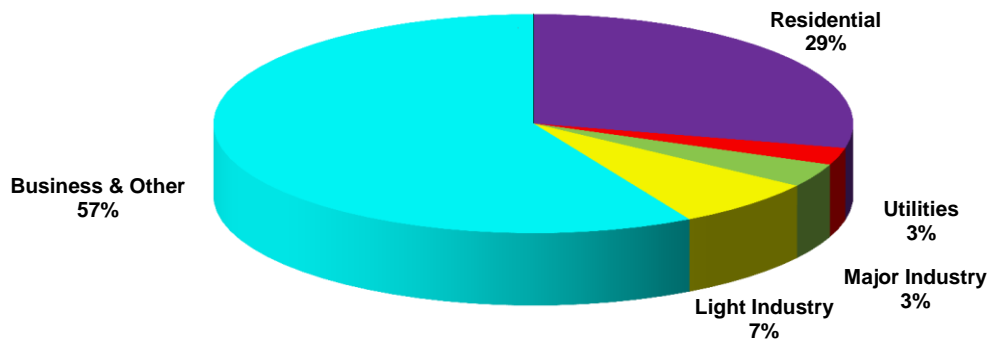
1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.

**Distribution By Number of Properties**



Note:  
Classifications less than 2% are excluded from this chart

**Distribution By Assessed Value**



Note:  
Classifications less than 2% are excluded from this chart

**Appendix 6  
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2019	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
<b>2019 Appeals</b>	4,075	30	923	411	130	1,494	2,581	37%
<b>Prior Years</b>	936	2	87	95	8	192	744	21%
<b>Total</b>	<b>5,011</b>	<b>32</b>	<b>1,010</b>	<b>506</b>	<b>138</b>	<b>1,686</b>	<b>3,325</b>	<b>34%</b>

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2019	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2018	3,384	593	1	67	67	7	142	451	24%
2017	3,347	159	1	6	18	0	25	134	16%
2016	2,197	43	0	4	3	0	7	36	16%
2015	2,337	36	0	3	5	1	9	27	25%
2014	1,556	21	0	3	1	0	4	17	19%
Pre-2014	38,376	84	0	4	1	0	5	79	6%
<b>TOTAL</b>	<b>47,813</b>	<b>936</b>	<b>2</b>	<b>87</b>	<b>95</b>	<b>8</b>	<b>192</b>	<b>744</b>	<b>41%</b>

<b>Average age of all outstanding appeals (as at Dec 31, 2019):</b>	0.82 years
<b>Average age of prior year appeals (excludes Pre-2014 appeals):</b>	1.42 years

**Appendix 7**  
**Appeal Management Activities**

Activities	Results for period ending			
	Dec 31/19	Sept 30/19	Jun 30/19	Mar 31/19
<b><u>Appeal Management Conferences (AMCs)</u></b>				
# of AMCs Conducted	77	302	235	34
# of Appeals Involved	460	1,894	345	320
<b><u>Settlement Conferences Held</u></b>	9	1	3	7
<b><u>Hearing Statistics</u></b>				
# of Oral Hearings	4	0	1	4
# of Hearing Days	16	0	3	5
# of Written Submissions	57	123	9	5
<b><u>Decisions</u></b>				
# of Decisions	101	53	7	10
Average # of days, Hearing to Decision	60	49	19	83
% within 90 days	95%	94%	100%	60%