

Appendix 1
Summary of Outstanding

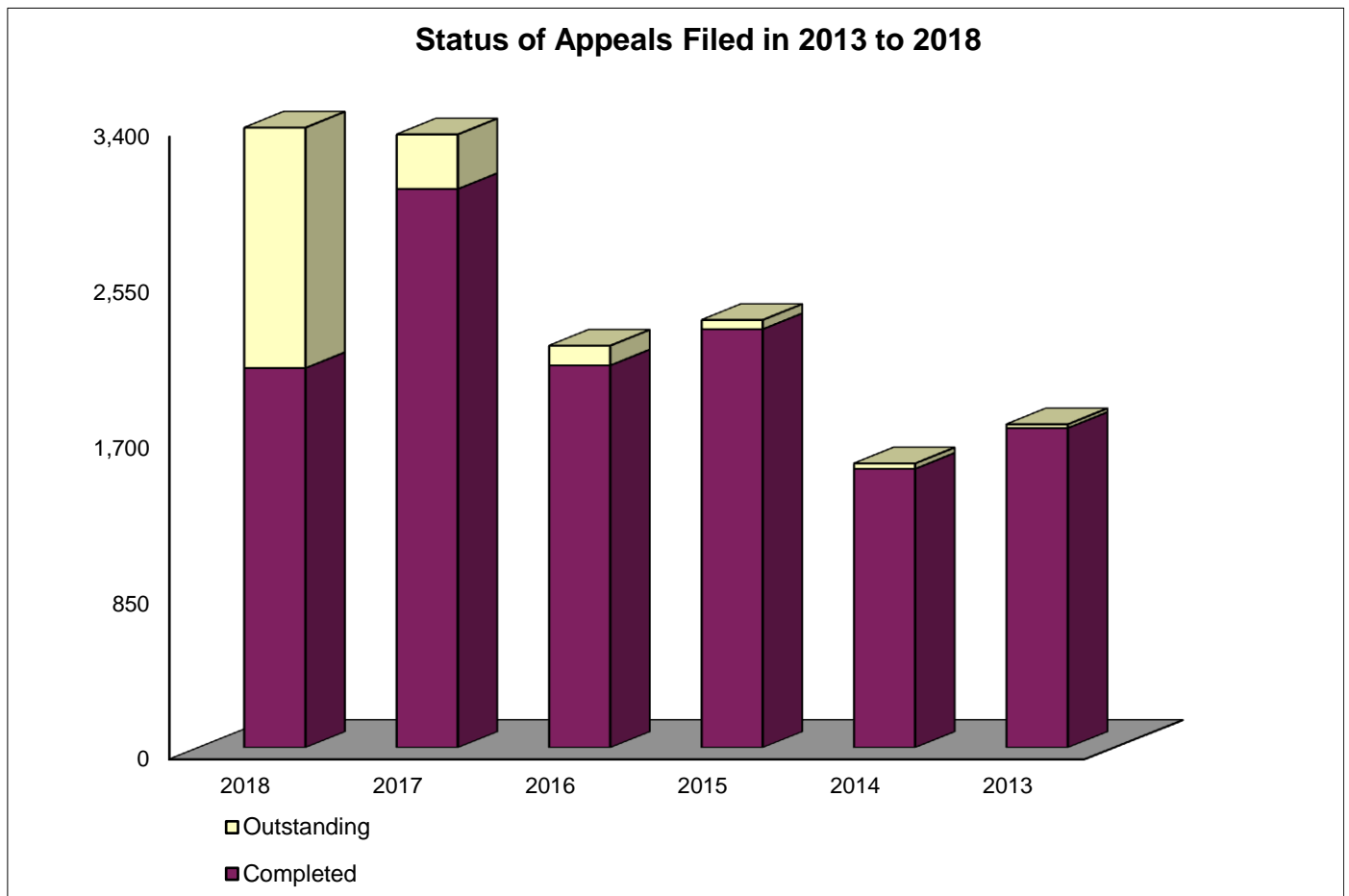
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2018 APPEALS			PRIOR YEARS ¹		
	Dec 31/18	Dec 31/18	Sept 30/18	Inc./(Decr.)	Dec 31/18	Sept 30/18	Inc./(Decr.)
APPEAL MANAGEMENT IN PROGRESS	1,338	1,056	1,975	(47%)	282	438	(36%)
SCHEDULED FOR HEARING	45	37	48	(23%)	8	7	14%
PENDING BOARD OR COURT DECISION	403	124	164	(24%)	279	465	(40%)
DECISION IN PROGRESS	105	92	129	(29%)	13	28	(54%)
TOTAL OUTSTANDING APPEALS	1,891	1,309	2,316	(43%)	582	938	(38%)

Notes:

1. Prior year appeals include all outstanding appeals to the Board from the 2017 and earlier rolls.

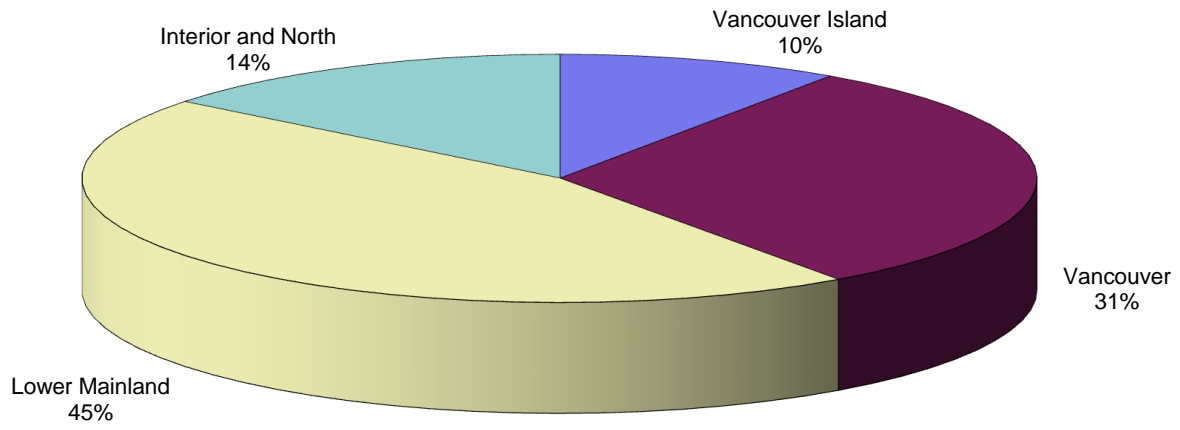
Appendix 2 Breakdown by Year of Appeal

	2018	2017	2016	2015	2014	2013	Pre-2013
Outstanding	1,309	297	107	50	29	20	79
Completed	2,075	3,050	2,090	2,287	1,527	1,749	36,528
Total Appeals	3,384	3,347	2,197	2,337	1,556	1,769	36,607
Outstanding appeals as a percent of total	39%	9%	5%	2.1%	1.9%	1.1%	0.2%

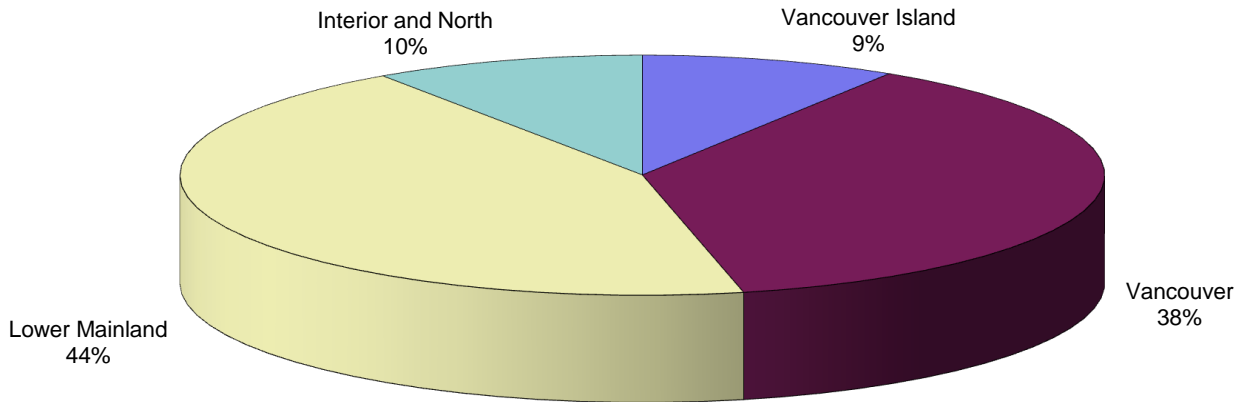


**Appendix 3
Regional Distribution**

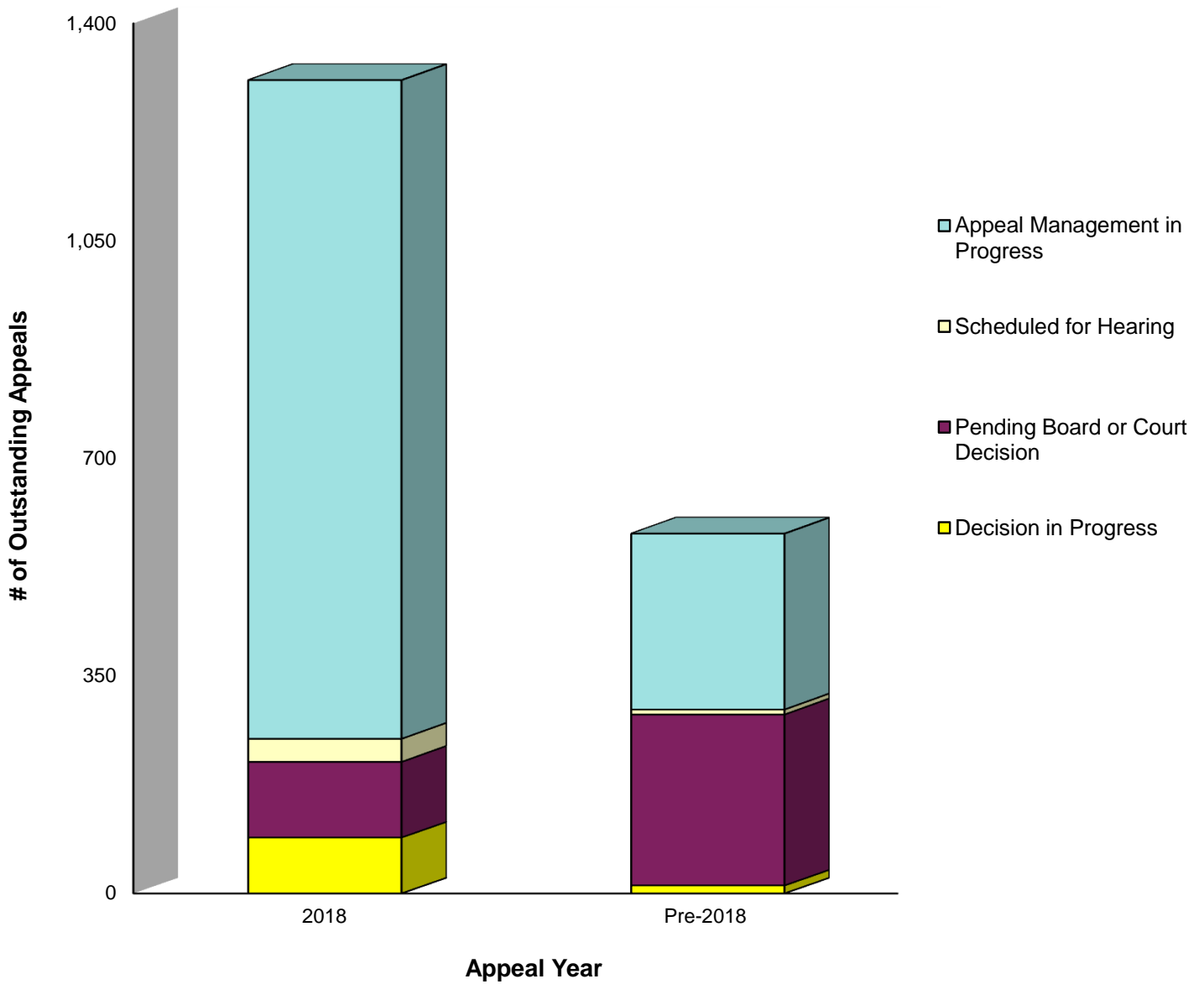
By Number of Appeals:



By Assessed Value:



Appendix 4 Status of Appeals

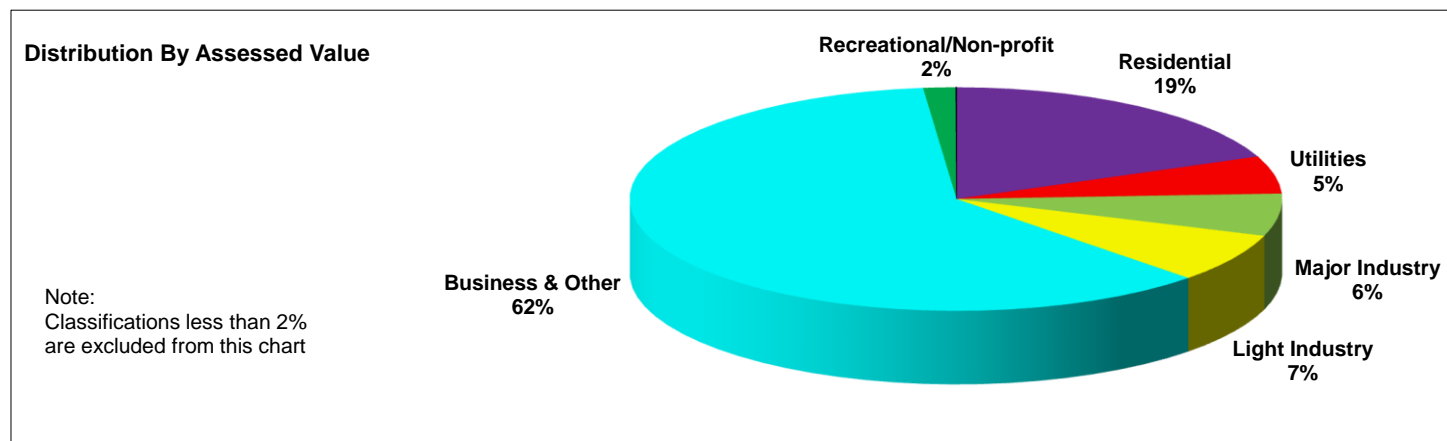
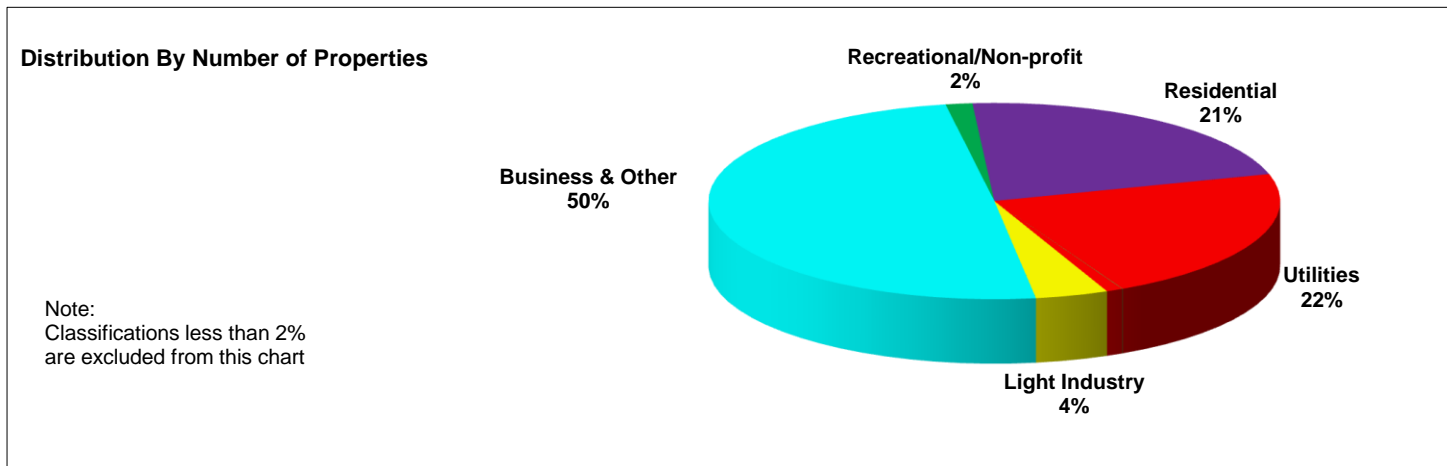


**Appendix 5
Classification of Properties**

* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties						Assessed Value (\$000's)
	2018	2017	2016	2015	Pre-2015	TOTAL All Years	
Residential	716	86	32	15	40	889	\$6,244,540
Utilities	72	42	34	27	776	951	\$1,809,112
Support Housing	2	0	0	0	0	2	\$0
Major Industry	17	5	5	4	9	40	\$2,035,256
Light Industry	134	38	4	2	0	178	\$2,366,868
Business & Other	1,478	346	220	34	65	2,143	\$20,237,784
Managed Forest Land	0	0	0	0	0	0	\$0
Recreational/ Non-profit	43	16	2	0	4	65	\$534,307
Farm	48	0	5	0	0	53	\$9,924
Total for all classifications ¹	2,510	533	302	82	894	4,321	\$33,237,791

Note:
1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.



**Appendix 6
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2018	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2018 Appeals	2,316	6	717	234	50	1,007	1,309	43%
Prior Years	938	6	237	104	9	356	582	38%
Total	3,254	12	954	338	59	1,363	1,891	42%

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2018	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2017	3,347	471	6	101	65	2	174	297	37%
2016	2,197	168	0	33	23	5	61	107	36%
2015	2,337	91	0	30	10	1	41	50	45%
2014	1,556	51	0	19	2	1	22	29	43%
2013	1,769	39	0	17	2	0	19	20	49%
Pre-2013	36,607	118	0	37	2	0	39	79	33%
TOTAL	47,813	938	6	237	104	9	356	582	76%

Average age of all outstanding appeals (as at Dec 31, 2018):	1.15 years
Average age of prior year appeals (excludes Pre-2013 appeals):	2.41 years

Appendix 7
Appeal Management Activities

Activities	Results for period ending			
	Dec 31/18	Sept 30/18	June 30/18	Mar 31/18
<u>Appeal Management Conferences (AMCs)</u>				
# of AMCs Conducted	58	100	267	41
# of Appeals Involved	721	1,445	456	581
<u>Settlement Conferences Held</u>	6	3	9	5
<u>Hearing Statistics</u>				
# of Oral Hearings	0	3	1	0
# of Hearing Days	0	10	5	0
# of Written Submissions	9	84	17	10
<u>Decisions</u>				
# of Decisions	53	50	7	16
Average # of days, Hearing to Decision	71	51	49	65
% within 90 days	81%	96%	86%	81%