

Appendix 1
Summary of Outstanding

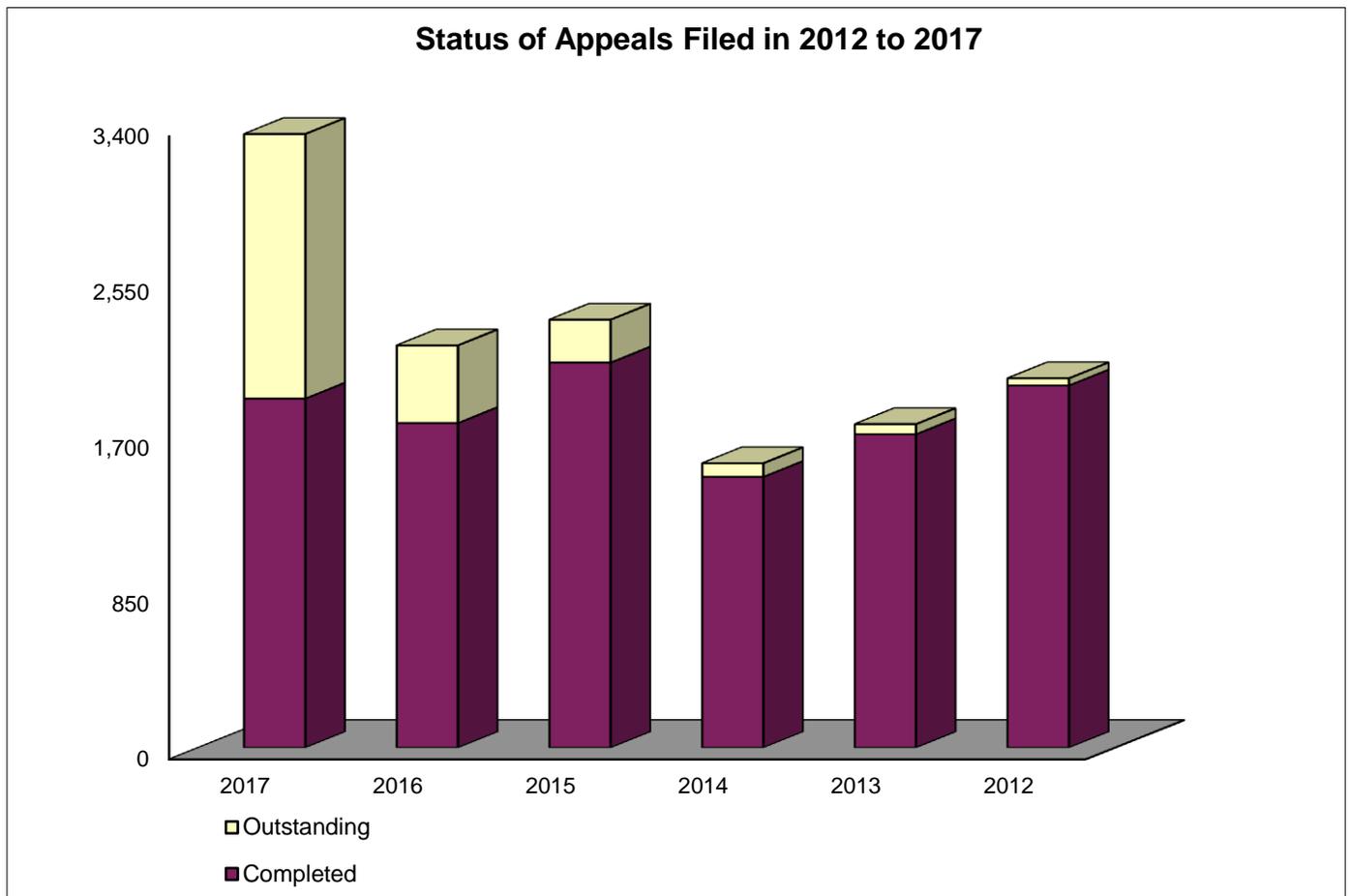
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2017 APPEALS			PRIOR YEARS ¹		
	Dec 31/17	Dec 31/17	Sept 30/17	Inc./(Decr.)	Dec 31/17	Sept 30/17	Inc./(Decr.)
APPEAL MANAGEMENT IN PROGRESS	1,285	936	1,762	(47%)	349	399	(13%)
SCHEDULED FOR HEARING	168	135	52	160%	33	34	(3%)
PENDING BOARD OR COURT DECISION	771	285	222	28%	486	558	(13%)
DECISION IN PROGRESS	139	83	92	(10%)	56	15	273%
TOTAL OUTSTANDING APPEALS	2,363	1,439	2,128	(32%)	924	1,006	(8%)

Notes:

1. Prior year appeals include all outstanding appeals to the Board from the 2016 and earlier rolls.

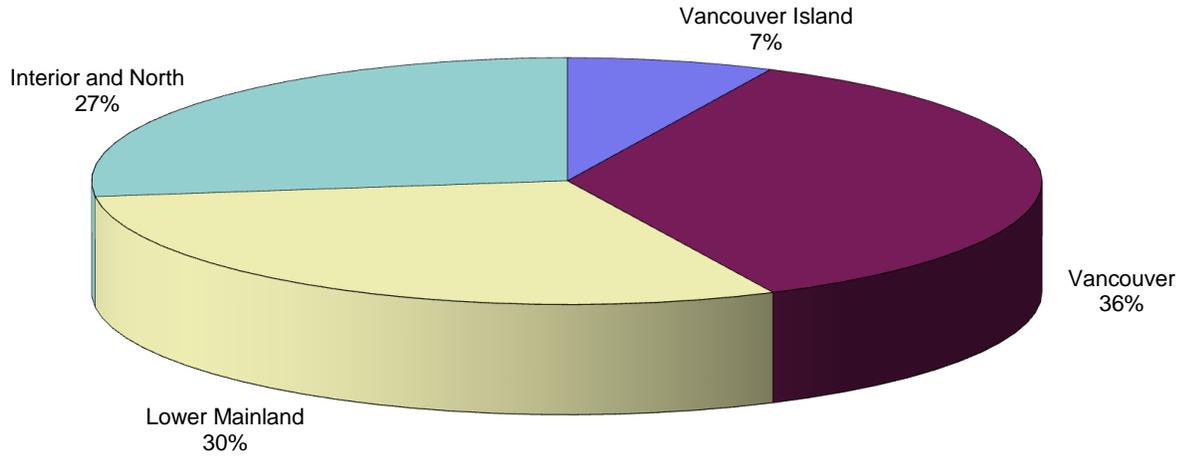
Appendix 2 Breakdown by Year of Appeal

	2017	2016	2015	2014	2013	2012	Pre-2012
Outstanding	1,439	422	233	74	55	39	101
Completed	1,908	1,775	2,104	1,482	1,714	1,979	34,488
Total Appeals	3,347	2,197	2,337	1,556	1,769	2,018	34,589
Outstanding appeals as a percent of total	43%	19%	10%	4.8%	3.1%	1.9%	0.3%

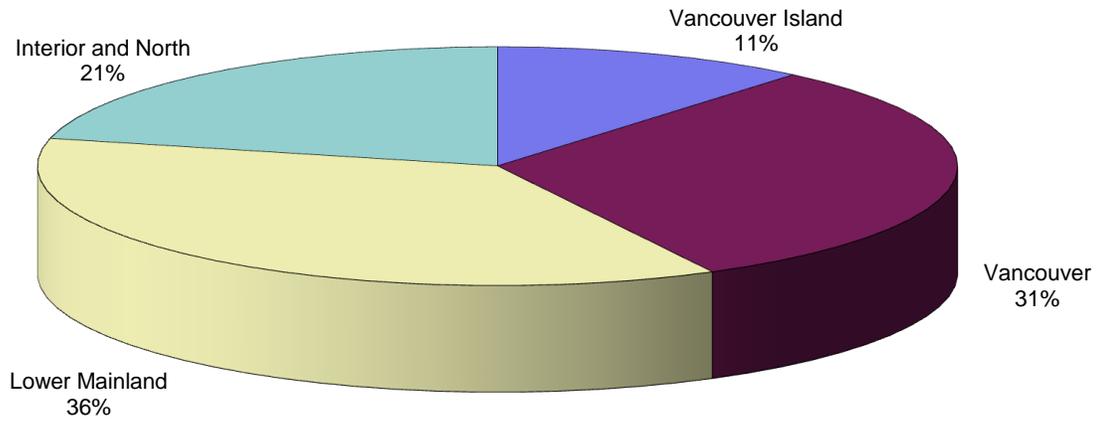


**Appendix 3
Regional Distribution**

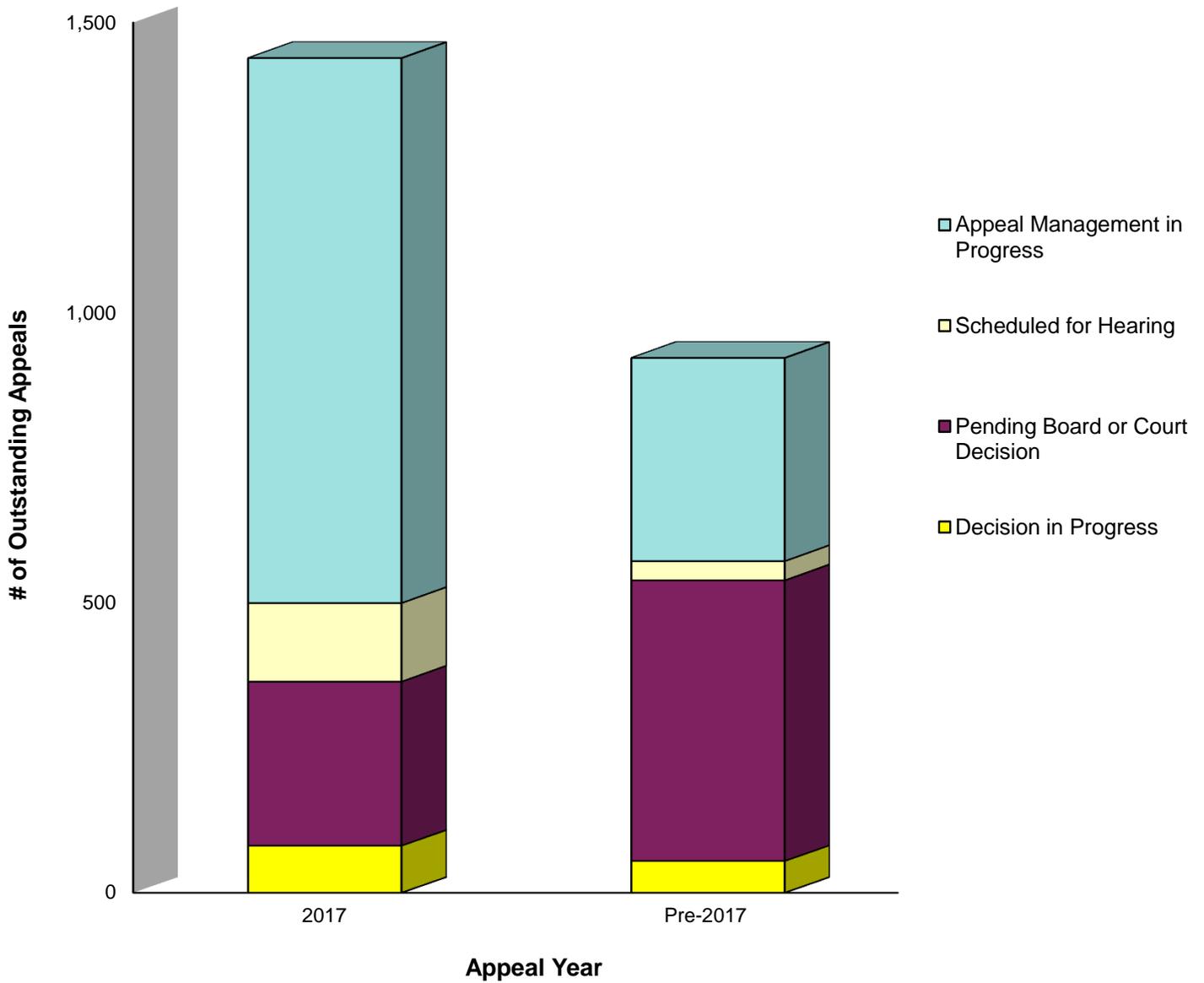
By Number of Appeals:



By Assessed Value:



Appendix 4 Status of Appeals



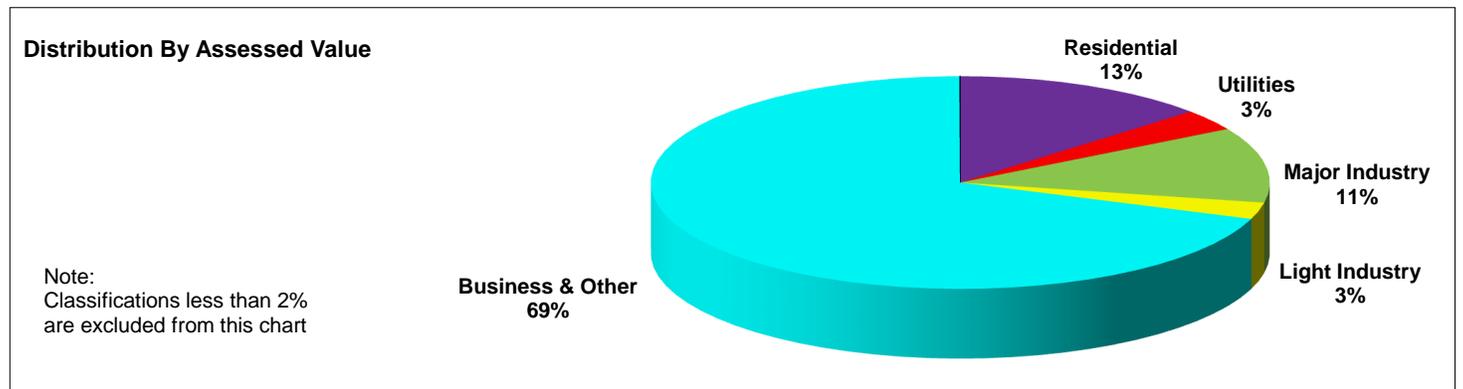
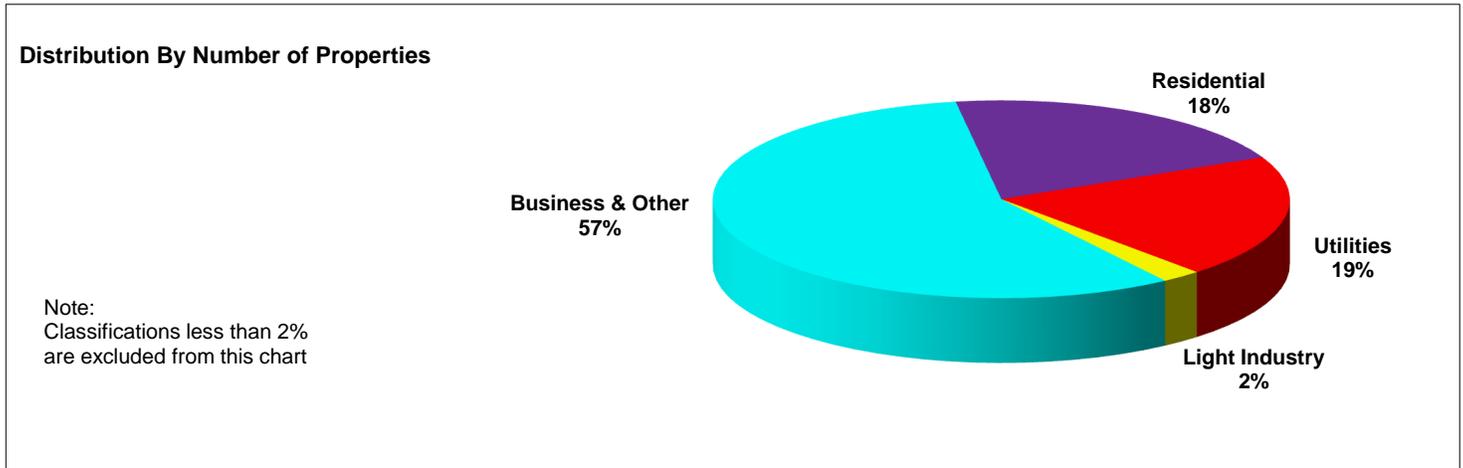
**Appendix 5
Classification of Properties**

* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties						Assessed Value (\$000's)
	2017	2016	2015	2014	Pre-2014	TOTAL All Years	
Residential	625	120	55	17	57	874	\$4,935,343
Utilities	56	40	30	32	760	918	\$1,193,168
Support Housing	0	0	0	0	0	0	\$0
Major Industry	16	11	10	8	14	59	\$4,218,141
Light Industry	77	14	10	6	2	109	\$930,109
Business & Other	1,376	555	261	149	427	2,768	\$25,422,771
Managed Forest Land	0	0	0	0	0	0	\$0
Recreational/ Non-profit	49	6	1	0	6	62	\$192,596
Farm	45	7	2	1	6	61	\$9,705
Total for all classifications ¹	2,244	753	369	213	1,272	4,851	\$36,901,833

Note:

1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.



**Appendix 6
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2017	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2017 Appeals	2,128	20	395	207	67	689	1,439	32%
Prior Years	1,006	0	33	42	7	82	924	8%
Total	3,134	20	428	249	74	771	2,363	25%

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Dec 31, 2017	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2016	2,197	485	0	25	32	6	63	422	13%
2015	2,337	246	0	8	5	0	13	233	5%
2014	1,556	76	0	0	1	1	2	74	3%
2013	1,769	56	0	0	1	0	1	55	2%
2012	2,018	41	0	0	2	0	2	39	5%
Pre-2012	34,589	102	0	0	1	0	1	101	1%
TOTAL	44,466	1,006	0	33	42	7	82	924	16%

Average age of all outstanding appeals (as at Dec 31, 2017):	1.34 years
Average age of prior year appeals (excludes Pre-2012 appeals):	2.52 years

Appendix 7
Appeal Management Activities

Activities	Results for period ending			
	Dec 31/17	Sept 30/17	June30/17	March 31/17
<u>Appeal Management Conferences (AMCs)</u>				
# of AMCs Conducted	84	141	433	36
# of Appeals Involved	907	1,508	1,380	528
<u>Settlement Conferences Held</u>	8	6	8	4
<u>Hearing Statistics</u>				
# of Oral Hearings	3	2	1	0
# of Hearing Days	9	2	3	0
# of Written Submissions	19	92	11	2
<u>Decisions</u>				
# of Decisions	59	57	3	12
Average # of days, Hearing to Decision	62	41	9	85
% within 90 days	95%	98%	100%	58%