### Appendix 1 Summary of Outstanding

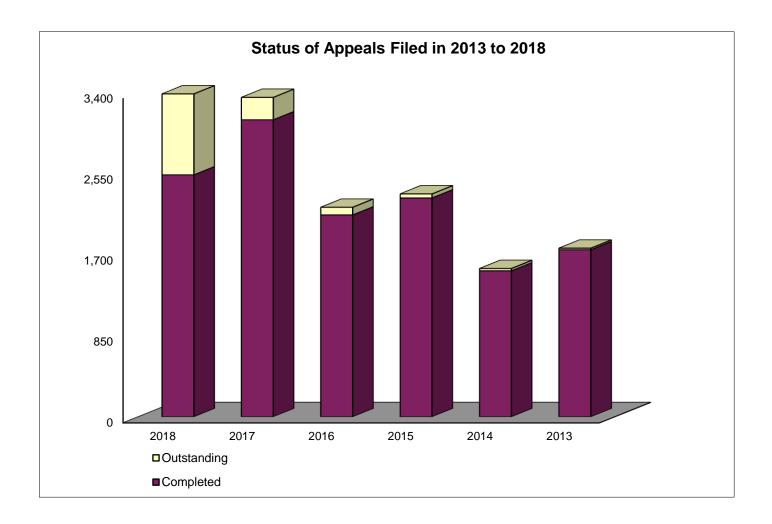
	OUTSTANDING APPEALS							
APPEAL	TOTAL 2018 APPEALS				PRIOR YEARS <sup>1</sup>			
STATUS	Mar 31/19	Mar 31/19 Dec 31/18		Inc./(Decr.)	Mar 31/19	Dec 31/18	Inc./(Decr.)	
APPEAL MANAGEMENT IN PROGRESS	879	677	1,975	(66%)	202	438	(54%)	
SCHEDULED FOR HEARING	49	37	48	(23%)	12	7	71%	
PENDING BOARD OR COURT DECISION	343	104	164	(37%)	239	465	(49%)	
DECISION IN PROGRESS	40	29	129	(78%)	11	28	(61%)	
TOTAL OUTSTANDING APPEALS	1,311	847	2,316	(63%)	464	938	(51%)	

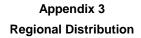
#### Notes:

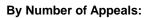
1. Prior year appeals include all outstanding appeals to the Board from the 2017 and earlier rolls.

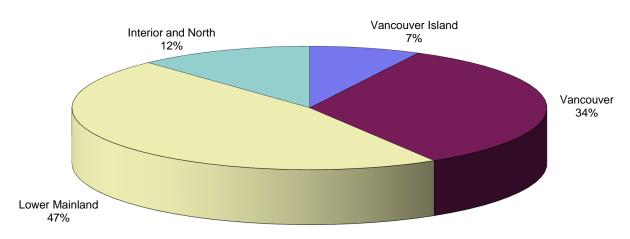
# Appendix 2 Breakdown by Year of Appeal

	2018	2017	2016	2015	2014	2013	Pre-2013
Outstanding	847	234	80	42	24	16	68
Completed	2,537	3,113	2,117	2,295	1,532	1,753	36,539
Total Appeals	3,384	3,347	2,197	2,337	1,556	1,769	36,607
Outstanding appeals as a percent of total	25%	7%	4%	1.8%	1.5%	0.9%	0.2%

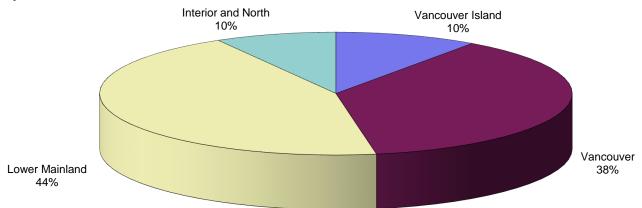




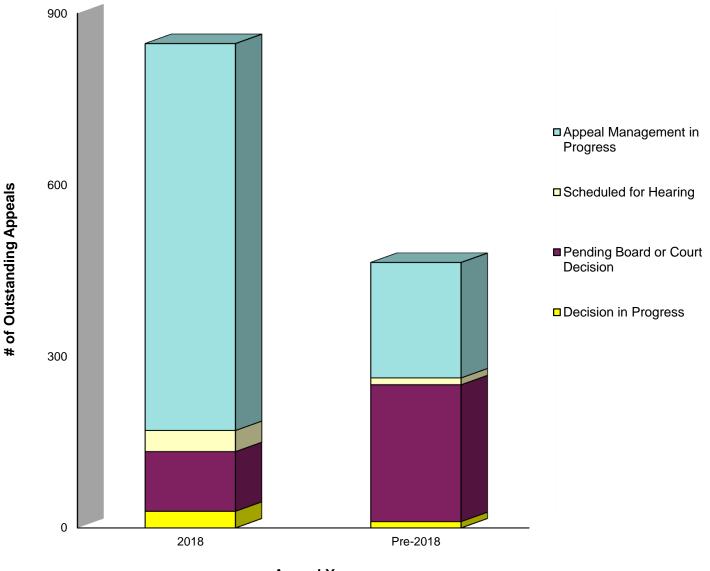




By Assessed Value:



### Appendix 4 Status of Appeals



**Appeal Year** 

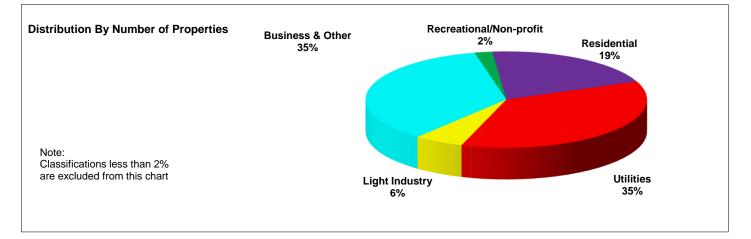
#### Appendix 5 Classification of Properties

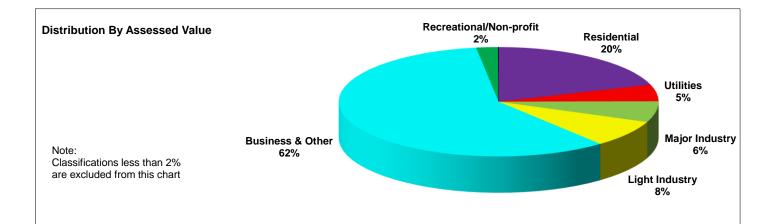
\* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

	Outstanding Number of Properties								
Classification	2018	2017	2016	2015	Pre-2015	TOTAL All Years	Value (\$000's)		
Residential	376	56	15	13	36	496	\$4,566,690		
Utilities	58	35	29	26	776	924	\$1,127,073		
Support Housing	1	0	0	0	0	1	\$0		
Major Industry	12	4	4	3	6	29	\$1,414,077		
Light Industry	108	36	4	2	0	150	\$1,819,927		
Business & Other	598	183	77	28	47	933	\$13,433,698		
Managed Forest Land	0	0	0	0	0	0	\$0		
Recreational/ Non-profit	35	15	0	0	4	54	\$504,064		
Farm	42	0	0	0	0	42	\$9,870		
Total for all classifications <sup>1</sup>	1,230	329	129	72	869	2,629	\$22,875,399		

#### Note:

1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.





### Appendix 6 Completion Results

			Complet						
	Appeals at beginning of period	Dismissed	Withdrawals Recom- mendations		Decisions	Decisions Total Completed		% Completed in Period	
2018 Appeals	1,309	16	277	130	39	462	847	35%	
Prior Years	582	0	81	37	0	118	464	20%	
Total	1,891	16	358	167	39	580	1,311	31%	

The following table provides a breakdown of the "Prior Years" row in the table above.

				Complet					
	Commenced	Appeals at beginning of period	Dismissed	Withdrawals	Recom- mendations	Decisions	Total Completed	Appeals at Mar 31, 2019	% Completed in Period
2017	3,347	297	0	48	15	0	63	234	21%
2016	2,197	107	0	20	7	0	27	80	25%
2015	2,337	50	0	4	4	0	8	42	16%
2014	1,556	29	0	2	3	0	5	24	17%
2013	1,769	20	0	1	3	0	4	16	20%
Pre-2013	36,607	79	0	6	5	0	11	68	14%
TOTAL	47,813	582	0	81	37	0	118	464	41%

Average age of all outstanding appeals (as at March 31, 2019):	1.48 years
Average age of prior year appeals (excludes Pre-2013 appeals):	2.67 years

## Appendix 7 Appeal Management Activities

Activities	Results for period ending						
	Mar 31/19	Dec 31/18	Sept 30/18	June 30/18			
Appeal Management Conferences (AMCs)							
# of AMCs Conducted	34	58	100	267			
# of Appeals Involved	320	721	1,445	456			
Settlement Conferences Held	7	6	3	9			
Hearing Statistics							
# of Oral Hearings	4	0	3	1			
# of Hearing Days	5	0	10	5			
# of Written Submissions	5	9	84	17			
Decisions							
# of Decisions	10	53	50	7			
Average # of days, Hearing to Decision	83	71	51	49			
% within 90 days	60%	81%	96%	86%			