Appendix 1
Summary of Outstanding

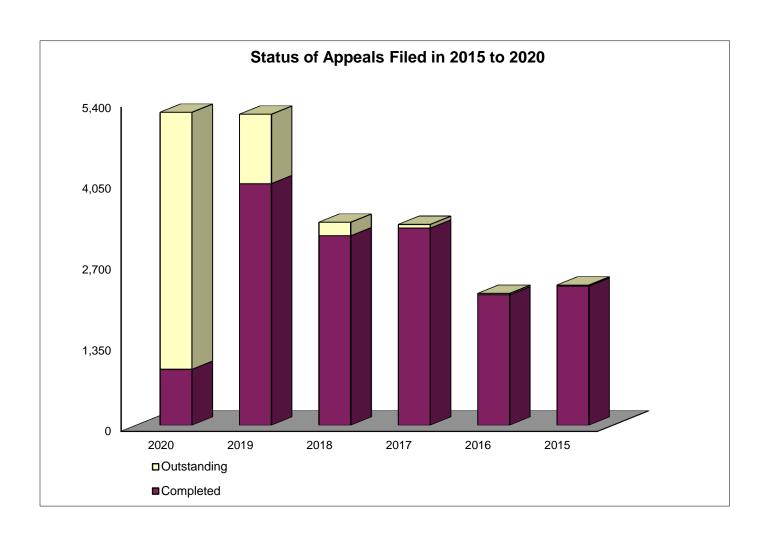
	OUTSTANDING APPEALS									
APPEAL	TOTAL	2	2020 APPEAL	PRIOR YEARS 1						
STATUS	Sept 30/20	Sept 30/20	Jun 30/20 Inc./(Decr.)		Sept 30/20	Jun 30/20	Inc./(Decr.)			
APPEAL MANAGEMENT IN PROGRESS	4,463	3,646	4,628	(21%)	817	1,066	(23%)			
SCHEDULED FOR HEARING	90	65	92	(29%)	25	102	(75%)			
JURISDICTION / DEFICIENCY ISSUES	0	0	117	(100%)	0	0	0%			
PENDING BOARD OR COURT DECISION	620	141	52	171%	479	542	(12%)			
DECISION IN PROGRESS	679	433	323	34%	246	340	(28%)			
TOTAL OUTSTANDING APPEALS	5,852	4,285	5,212	(18%)	1,567	2,050	(24%)			

Notes:

1. Prior year appeals include all outstanding appeals to the Board from the 2019 and earlier rolls.

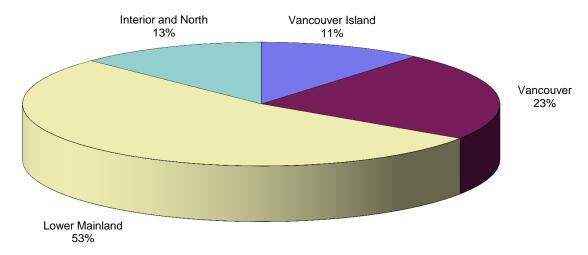
Appendix 2
Breakdown by Year of Appeal

	2020	2019	2018	2017	2016	2015	Pre-2015
Outstanding	4,285	1,156	225	61	23	17	85
Completed	932	4,028	3,159	3,286	2,174	2,320	39,847
Total Appeals	5,217	5,184	3,384	3,347	2,197	2,337	39,932
Outstanding appeals as a percent of total	82%	22%	7%	2%	1%	1%	0%

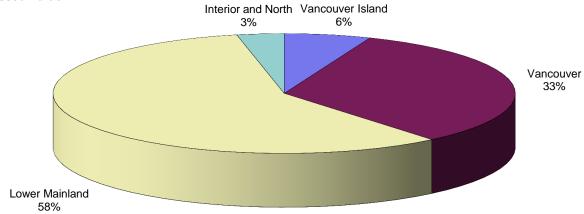


Appendix 3 Regional Distribution

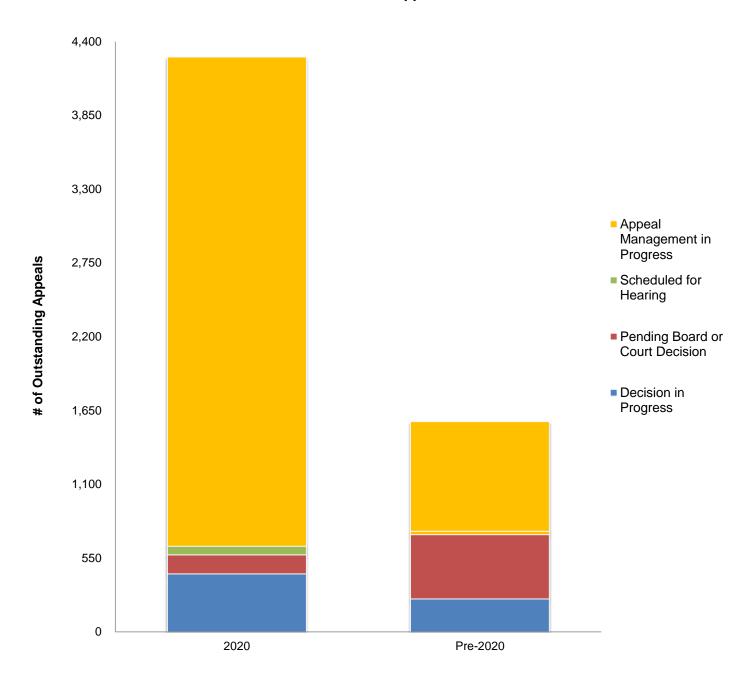
By Number of Appeals:



By Assessed Value:



Appendix 4
Status of Appeals



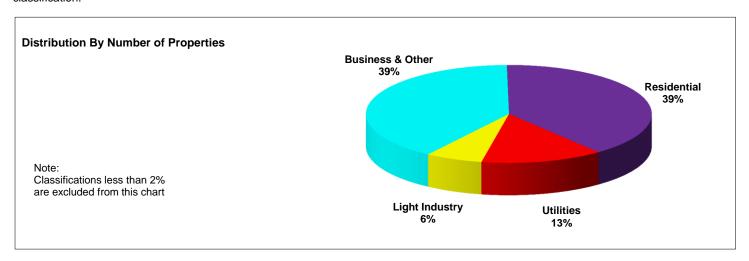
Appendix 5 Classification of Properties

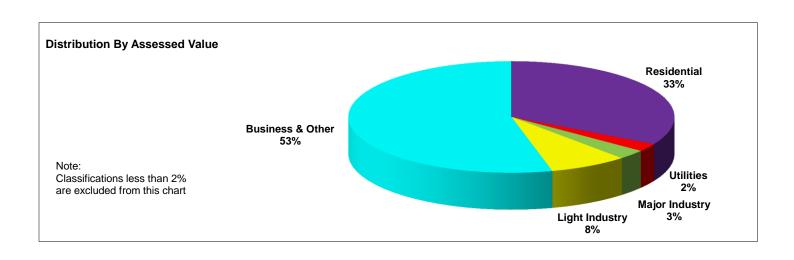
* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

	Outstanding Number of Properties								
Classification	2020	2019	2018	2017	Pre-2017	TOTAL All Years	Value (\$000's)		
Residential	2,623	981	60	10	43	3,717	\$33,075,458		
Utilities	211	184	27	16	809	1,247	\$2,298,555		
Support Housing	0	0	0	0	0	0	\$0		
Major Industry	41	14	5	1	2	63	\$2,782,785		
Light Industry	400	134	47	25	6	612	\$7,756,136		
Business & Other	2,645	726	194	56	60	3,681	\$53,247,469		
Managed Forest Land	7	6	0	0	0	13	\$662		
Recreational/ Non-profit	79	27	5	2	0	113	\$715,851		
Farm	19	4	0	0	0	23	\$850		
Total for all classifications ¹	6,025	2,076	338	110	920	9,469	\$99,877,766		

Note:

1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.





Appendix 6 Completion Results

			Complet					
	Appeals at beginning of period	Dismissed	Withdrawals	Recom- mendations	Decisions	Total Completed	Appeals at Sept 30, 2020	% Completed in Period
2020 Appeals	5,212	98	384	411	34	927	4,285	18%
Prior Years	2,050	4	271	151	57	483	1,567	24%
Total	7,262	102	655	562	91	1,410	5,852	19%

The following table provides a breakdown of the "Prior Years" row in the table above.

				Complet					
	Commenced	Appeals at beginning of period	Dismissed	Withdrawals	Recom- mendations	Decisions	Total Completed	Appeals at Sept 30, 2020	% Completed in Period
2019	5,184	1,548	4	219	130	39	392	1156	25%
2018	3,384	288	0	39	17	7	63	225	22%
2017	3,347	80	0	12	3	4	19	61	24%
2016	2,197	26	0	1	0	2	3	23	12%
2015	2,337	20	0	0	1	2	3	17	15%
Pre-2015	39,932	88	0	0	0	3	3	85	3%
TOTAL	51,197	2,050	4	271	151	57	483	1,567	47%

Average age of all outstanding appeals (as at Sept 30, 2020):	0.41 years
Average age of prior year appeals (excludes Pre-2015 appeals):	0.62 years

Appendix 7
Appeal Management Activities

Activities	Results for period ending						
	Sept 30/20	Jun 30/20	Mar 31/20	Dec 31/19			
Appeal Management Conferences (AMCs)							
# of AMCs Conducted	267	273	55	77			
# of Appeals Involved	826	477	446	460			
Settlement Conferences Held	13	7	3	9			
Hearing Statistics							
# of Oral Hearings	1	0	1	4			
# of Hearing Days	1	0	1	16			
# of Written Submissions	89	14	30	57			
<u>Decisions</u>							
# of Decisions	69	21	36	101			
Average # of days, Hearing to Decision	44	95	67	60			
% within 90 days	88%	43%	86%	95%			