

Appendix 1
Summary of Outstanding

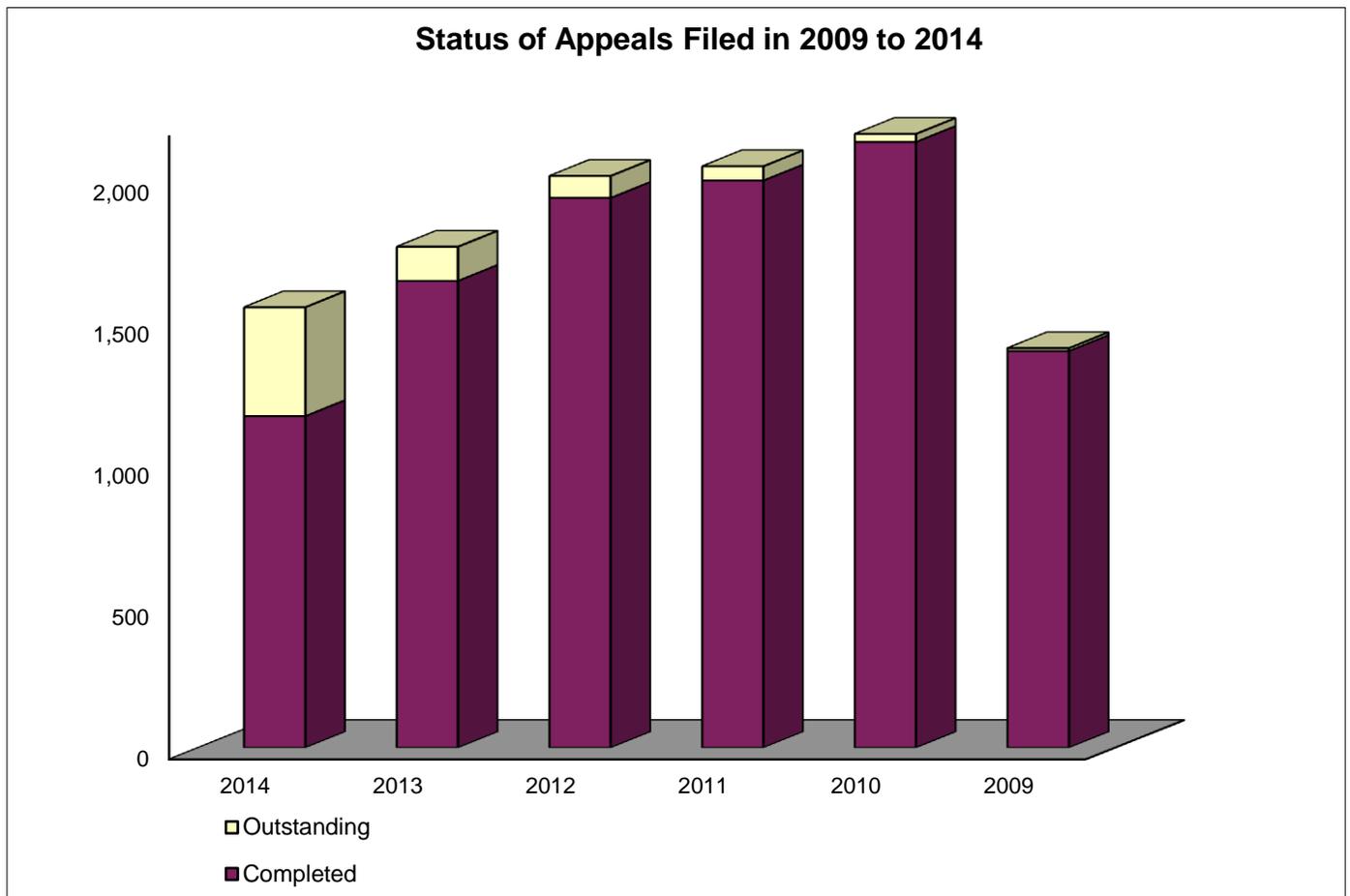
APPEAL STATUS	OUTSTANDING APPEALS						
	TOTAL	2014 APPEALS			PRIOR YEARS ¹		
	Mar 31/15	Mar 31/15	Dec 31/14	Inc./((Decr.))	Mar 31/15	Dec 31/14	Inc./((Decr.))
APPEAL MANAGEMENT IN PROGRESS	295	249	480	(48%)	46	80	(43%)
SCHEDULED FOR HEARING	26	20	17	18%	6	5	20%
PENDING BOARD OR COURT DECISION	391	101	80	26%	290	288	1%
DECISION IN PROGRESS	26	13	28	(54%)	13	19	(32%)
TOTAL OUTSTANDING APPEALS	738	383	605	(37%)	355	392	(9%)

Notes:

1. Prior year appeals include all outstanding appeals to the Board from the 2013 and earlier rolls.

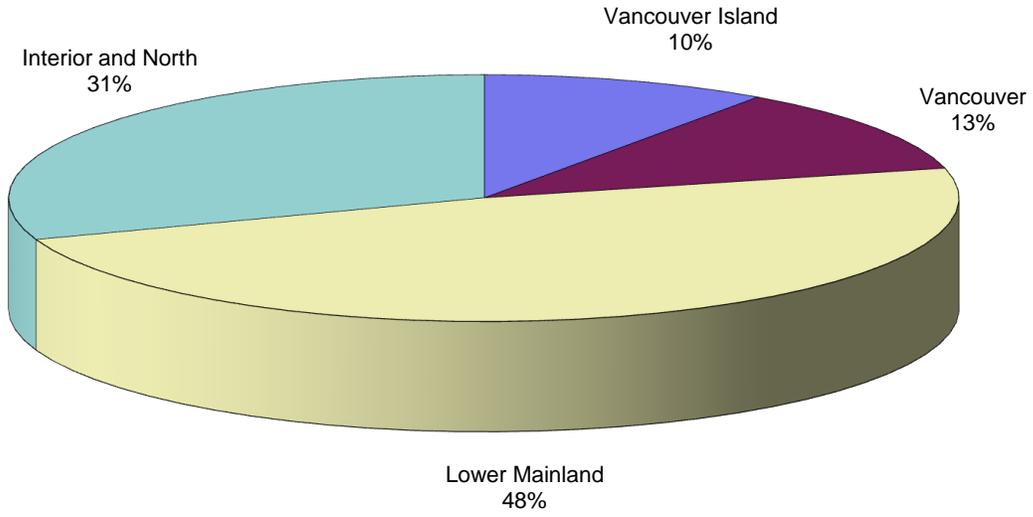
Appendix 2 Breakdown by Year of Appeal

	2014	2013	2012	2011	2010	2009	Pre-2009
Outstanding	383	120	77	50	28	10	70
Completed	1,173	1,649	1,941	2,002	2,138	1,402	28,889
Total Appeals	1,556	1,769	2,018	2,052	2,166	1,412	28,959
Outstanding appeals as a percent of total	25%	7%	4%	2.4%	1.3%	0.7%	0.2%

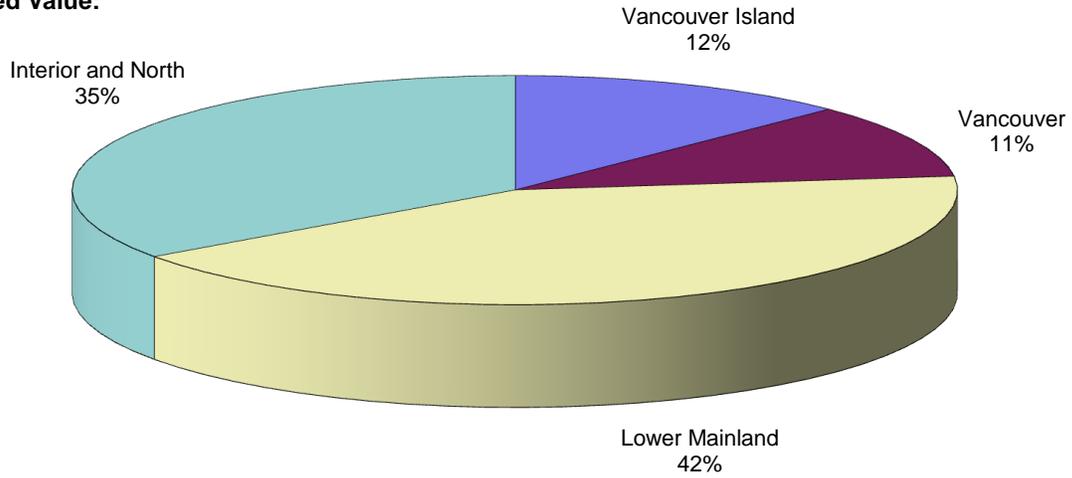


**Appendix 3
Regional Distribution**

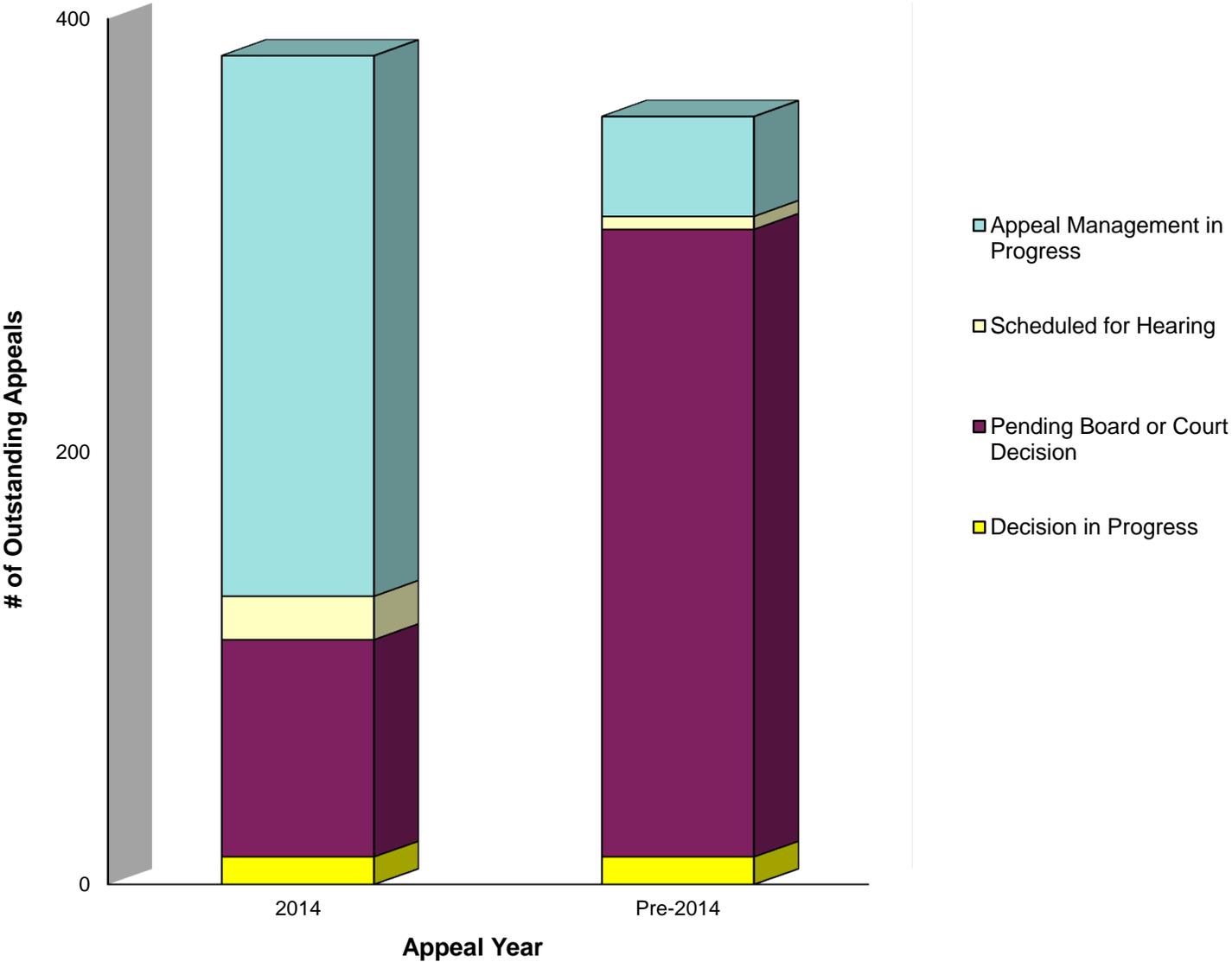
By Number of Appeals:



By Assessed Value:



**Appendix 4
Status of Appeals**



Appendix 5 Classification of Properties

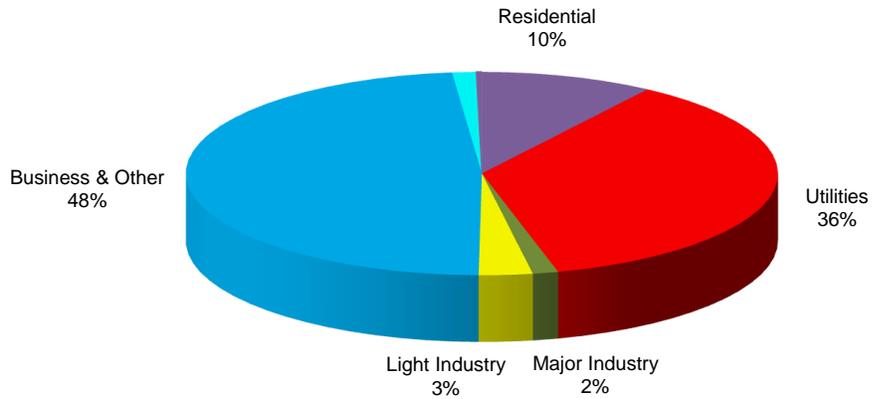
* This table lists the number of roll numbers, or properties, rather than appeals. Each appeal may involve one or more roll number.

Classification	Outstanding Number of Properties						Assessed Value (\$000's)
	2014	2013	2012	2011	Pre-2011	TOTAL All Years	
Residential	138	26	14	14	25	217	\$502,600
Utilities	34	38	40	40	682	834	\$331,287
Major Industry	15	7	4	2	4	32	\$3,128,236
Light Industry	59	7	1	0	0	67	\$1,088,617
Business & Other	519	232	170	145	39	1,105	\$7,597,934
Recreational/ Non-profit	13	8	4	1	4	30	\$50,989
Farm	1	2	3	1	0	7	\$3,570
Total for all classifications ¹	779	320	236	203	754	2,292	\$12,703,233

Note:

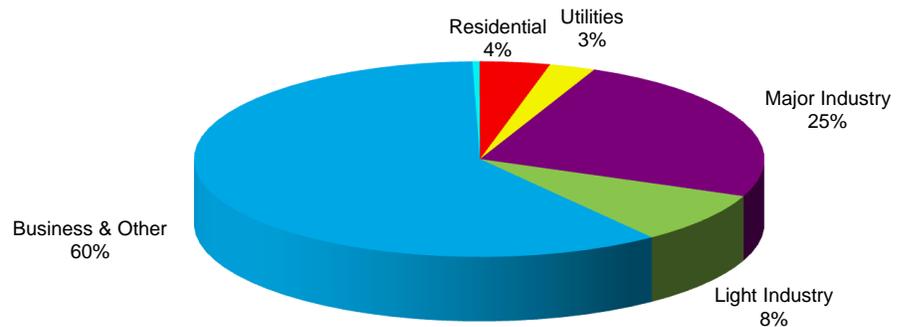
1. These numbers are greater than the number of properties due to split classifications where one property can have more than one classification.

Distribution By Number of Properties



Note:
Classifications less than 2% are excluded from this chart

Distribution By Assessed Value



Note:
Classifications less than 2% are excluded from this chart

**Appendix 6
Completion Results**

	Appeals at beginning of period	Completions During the Period					Appeals at Mar 31, 2015	% Completed in Period
		Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2014 Appeals	605	0	100	112	10	222	383	37%
Prior Years	392	0	16	18	3	37	355	9%
Total	997	0	116	130	13	259	738	26%

The following table provides a breakdown of the "Prior Years" row in the table above.

	Commenced	Appeals at beginning of period	Completions During the Period					Appeals at Mar 31, 2015	% Completed in Period
			Dismissed	Withdrawals	Recommendations	Decisions	Total Completed		
2013	1,769	148	0	11	14	3	28	120	19%
2012	2,018	84	0	3	4	0	7	77	8%
2011	2,052	51	0	1	0	0	1	50	2%
2010	2,166	29	0	1	0	0	1	28	3%
2009	1,412	10	0	0	0	0	0	10	0%
Pre-2009	28,959	70	0	0	0	0	0	70	0%
TOTAL	38,376	392	0	16	18	3	37	355	19%

Average age of all outstanding appeals (as at Mar 31, 2015):	1.79 years
Average age of prior year appeals (excludes Pre-2009 appeals):	2.97 years

Appendix 7
Appeal Management Activities

Activities	Results for period ending			
	Mar 31/15	Dec 31/14	Sept 30/14	June30/14
<u>Appeal Management Conferences (AMCs)</u>				
# of AMCs Conducted	26	61	106	256
# of Appeals Involved	304	216	290	433
<u>Settlement Conferences Held</u>	7	3	1	7
<u>Hearing Statistics</u>				
# of Oral Hearings	1	3	4	3
# of Hearing Days	1	3	11	7
# of Written Submissions	10	12	50	7
<u>Decisions</u>				
# of Decisions	9	25	25	3
Average # of days, Hearing to Decision	64.1	57.0	46.0	53.0
% within 90 days	100%	90%	96%	100%